



San Gabriel Valley Council of Governments

AGENDA AND NOTICE

OF THE **SPECIAL MEETING OF THE HOMELESSNESS COMMITTEE**

Thursday, May 31, 2018, 12:30 PM

Monrovia Public Library – 321 S Myrtle Ave; Monrovia, CA

HOMELESSNESS COMMITTEE

Chair

Joe Lyons
City of Claremont

Vice-Chair

Becky Shevlin
City of Monrovia

MEMBERS

Baldwin Park
Claremont
Covina
Monrovia
Pomona
Rosemead
San Gabriel
West Covina
LA County Supervisorial
District #1
San Gabriel Valley Water
Districts

Thank you for participating in today's meeting. The Homelessness Committee encourages public participation and invites you to share your views on agenda items.

MEETINGS: *Regular Meetings of the Homelessness Committee are held on the fourth Thursday of each month at 12:30 PM at Monrovia Public Library (321 S. Myrtle, Monrovia, CA 91016).* The Meeting agenda packet is available at the San Gabriel Valley Council of Government's (SGVCOG) Office, 1000 South Fremont Avenue, Suite 10210, Alhambra, CA, and on the website, www.sgvkog.org. Copies are available via email upon request (sgv@sgvkog.org). Documents distributed to a majority of the Committee after the posting will be available for review in the SGVCOG office and on the SGVCOG website. Your attendance at this public meeting may result in the recording of your voice.

CITIZEN PARTICIPATION: Your participation is welcomed and invited at all Committee meetings. Time is reserved at each regular meeting for those who wish to address the Board. SGVCOG requests that persons addressing the Committee refrain from making personal, slanderous, profane or disruptive remarks.

TO ADDRESS THE COMMITTEE: At a regular meeting, the public may comment on any matter within the jurisdiction of the Committee during the public comment period and may also comment on any agenda item at the time it is discussed. At a special meeting, the public may only comment on items that are on the agenda. Members of the public wishing to speak are asked to complete a comment card or simply rise to be recognized when the Chair asks for public comments to speak. We ask that members of the public state their name for the record and keep their remarks brief. If several persons wish to address the Committee on a single item, the Chair may impose a time limit on individual remarks at the beginning of discussion. **The Committee may not discuss or vote on items not on the agenda.**

AGENDA ITEMS: The Agenda contains the regular order of business of the Committee. Items on the Agenda have generally been reviewed and investigated by the staff in advance of the meeting so that the Committee can be fully informed about a matter before making its decision.

CONSENT CALENDAR: Items listed on the Consent Calendar are considered to be routine and will be acted upon by one motion. There will be no separate discussion on these items unless a Committee member or citizen so requests. In this event, the item will be removed from the Consent Calendar and considered after the Consent Calendar. If you would like an item on the Consent Calendar discussed, simply tell Staff or a member of the Committee.



In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the SGVCOG office at (626) 457-1800. Notification 48 hours prior to the meeting will enable the SGVCOG to make reasonable arrangement to ensure accessibility to this meeting.



PRELIMINARY BUSINESS

1. Call to Order
2. Roll Call
3. Public Comment (*If necessary, the Chair may place reasonable time limits on all comments*)
4. Changes to Agenda Order: Identify emergency items arising after agenda posting and requiring action prior to the next regular meeting (*It is anticipated the Committee may take action*)

CONSENT CALENDAR

(It is anticipated the Committee may take action on the following matters)

5. Homelessness Meeting Minutes – Page 1
Recommended Action: Approve.
6. Correspondence – Page 3
Recommended Action: Receive and File.

PRESENTATIONS

(It is anticipated the Committee may take action on the following matters)

7. Metro Homeless Outreach Program – Jennifer Loew, Transit Security Special Projects Manager, Metro. *Recommended Action: For information only.* – Page 15
8. Measure H Update – Leticia Colchado, SPA 3 Representative, LA County Homeless Initiative
Recommended Action: For information only. – Page 39

DISCUSSION ITEMS

(It is anticipated the Committee may take action on the following matters)

ACTION ITEMS

(It is anticipated that the Committee may take action on the following matters)

UPDATE ITEMS

(It is anticipated the Committee may take action on the following matters)

Regional Homeless Advisory Council

City Homeless Plans

COMMITTEE MEMBER ITEMS

STAFF ANNOUNCEMENTS

ANNOUNCEMENTS

ADJOURN



SGVCOG Homelessness Committee Unapproved Minutes

Date: April 16, 2018

Time: 12:30 PM

Location: Monrovia Public Library (321 S. Myrtle Ave; Monrovia, CA)

PRELIMINARY BUSINESS

- 1. Call to Order
The meeting was called to order at 12:35 PM

- 2. Roll Call
 - Members Present**
 - Baldwin Park C. Baca
 - Claremont J. Lyons
 - Monrovia B. Shevlin
 - Pomona B. DeFrank
 - West Covina L. Johnson
 - LA County District 1 F. Briones

- Absent**
- Covina
- Rosemead
- Water Districts

- COG Staff**
- C. Cruz, Staff

- 3. Public Comment
No public comment.
- 4. Changes to Agenda Order: Identify emergency items arising after agenda posting and requiring action prior to the next regular meeting
Item 8 was heard after item 6.

CONSENT CALENDAR

- 5. Homelessness Meeting Minutes
- 6. Correspondence
There was a motion to approve consent calendar Items 5-6 (M/S: L. Johnson/C.Baca)

[Motion Passed]

AYES:	Baldwin Park, Claremont, Monrovia, Pomona, West Covina, LA County District 1
NOES:	
ABSTAIN:	
ABSENT:	Covina, Rosemead, Water Districts

DISCUSSION ITEMS

(It is anticipated the Committee may take action on the following matters)

- 7. 2018-19 Measure H Programming
J. Cicco presented on this item.
- 8. City Homeless Plans Update
K. Kuntz presented on this item.

PRESENTATIONS

(It is anticipated that the Committee may take action on the following matters)

- 9. San Gabriel Valley Consortium on Homelessness Overview
R. Corral was not able to attend an present on this item.

ACTION ITEMS

(It is anticipated that the Committee may take action on the following matters)

UPDATE ITEMS

(It is anticipated the Committee may take action on the following matters)

Regional Homeless Advisory Council

No report given.

COMMITTEE MEMBER ITEMS

STAFF ANNOUNCEMENTS

ANNOUNCEMENTS

C. Cruz announced the Committee would meet on the 31st of May instead of the 24th of May.

ADJOURN

The meeting was adjourned at 2:09 PM

Governor Releases May Revise Budget with New One-time Funding for Homelessness, Mental Health and Infrastructure

Economic Forecast Projects 174,000 Housing Units Annually by 2021

May 11, 2018

Gov. Jerry Brown held a press conference this morning to release his revised FY 2018–19 budget proposal for the fiscal year that begins July 1.

Known as the May Revise, the proposal includes \$137.6 billion in General Fund spending and a total spending amount of \$199.3 billion. Pointing to his usual charts showing California's boom and bust cycles, dependence on capital gains taxes and spending history, the Governor repeated his fiscal prudence mantra while warning of the inevitability of the next recession. FY 2018–19 marks the Governor's 16th and final budget and he expressed a desire to leave the state's finances in order as he completes his fourth term in office.

With revenues expected to come in higher than what the Governor projected in January, he continues to prioritize building reserves and one-time spending. He proposes to fully fund the Rainy Day reserve at \$13.8 billion by the end of FY 2018–19, with an additional \$3.2 billion into the state's traditional budget reserve. The May Revise allocates \$4 billion in new one-time spending to address some of California's most urgent needs.

In response to requests for additional funding to address homelessness, led by mayors of California's 11 largest cities and supported by the League, the Governor proposes an additional \$359 million in spending to address homelessness. He characterized this as a "bridge" to provide upfront funding before the state has revenues derived from a recent tax on various real estate transactions through last year's SB 2 (Atkins) and proceeds from a \$4 billion housing bond pending on the November ballot enacted by SB 3 (Beall). The Governor emphasized that addressing homelessness is more than sending extra money to cities and that California needs a framework to help the homeless get needed mental health and addiction treatment. While the May Revise contains less funding than the proposals pending in the Legislature, it is encouraging to see the Governor willing to negotiate with the Legislature and local governments on this important issue.

The Governor is also proposing to end the legal uncertainty associated with the No Place Like Home program by asking voters to approve an amendment to Proposition 63, the Mental Health Services Act. The proposed ballot measure would ask voters to validate that funding from Prop. 63 can be used to fund a \$2 billion bond for permanent supportive housing for homeless individuals or those at risk of becoming homeless, who need mental health services. The Governor views that this is a more expedited path than the courts.

The other one-time funding allocations in the May Revise are \$2 billion for deferred maintenance on state infrastructure including courts, universities, state facilities and flood control; and \$312 million for mental health services.

In addition to homelessness, the League requested one-time funding in three areas: \$100 million for disaster preparedness, prepositioning and mutual aid; \$100 million for organic waste diversion; and \$100 million for the Transformative Climate Communities program. The May Revise does not include additional funding in these three areas, however, continued discussions by the Legislature on these proposals are expected.

During the press conference, the Governor expressed concern about the pending ballot measure to take away SB 1 transportation funds and also alluded to another proposal anticipated to be on the ballot that would create additional uncertainty for local governments (presumably the American Beverage Association and California Business Roundtable-sponsored measure that would significantly limit local tax and fee authority).

When asked about pensions, the Governor said that “the story is not over.” He stressed that there will be a number of developments in the next few years, including court decisions, that could make significant changes to the pension system. The Governor, who signed the Public Employees’ Pension Reform Act in 2012, noted that these reforms will have a greater impact each and every year as the workforce brings on new employees. The May Revise summary references the pressure from pensions on local governments. However, in the Governor’s remarks, he warned that the state is not in a position to bail out cities and counties on pension challenges.

While housing was not discussed during the press conference, the budget document reveals favorable news on housing starts. Annual residential building permits are projected to increase to 174,000 by 2021. This is a dramatic increase from prior-recession levels and brings production levels near the state’s identified annual need of 180,000 units.

Details on budget areas of importance to cities are outlined below.

Housing

The Governor’s May Revise indicates that net housing production in 2017 was 85,000 when factoring in losses due to natural disasters which destroyed 13,000 units. However, it is forecasted that annual residential building permits will likely increase to around 174,000 by 2021. This is a dramatic increase and brings production levels near the state’s identified annual need of 180,000 units to keep pace with population growth.

The Governor’s document acknowledged that it will take time for the many policy changes made in

2017 to be fully implemented and begin to have an effect on the housing market. For more information about the 15-bill “Housing Package”, please see the League’s [*2018 Guide to New Housing Law in California*](#).

It is unfortunate that the May Revise does not include any new funding specifically for affordable housing. Instead, it highlights possible future funding, if voters approve the \$4 billion Veterans and Affordable Housing Bond Act of 2018, which will appear on the November 2018 ballot.

Pension Sustainability

The state has a projected \$291 billion in long-term retirement related costs. In spite of the enactment of the Public Employee’s Pension Reform Act (PEPRA), equal prefunding of retiree health for state workers and the \$6 billion prefunding allocation to CalPERS in last year’s budget, California’s unfunded liabilities continue to rise – by \$15 billion since the release of the January budget alone. The May Revise expressed confidence that the state can continue to manage its retirement risk until major cost-savings from PEPRA are realized, but cautioned that local governments are not as well positioned and face even greater budgetary pressures due to rising employer contributions.

Homelessness

Homelessness has been a major topic this year in the Legislature. Discussions began in February, when the mayors of the 11 largest cities in California submitted a letter to former Senate pro Tem Kevin de León and Speaker Anthony Rendon asking for immediate focus and significant assistance from the state to address the homelessness problem facing nearly every city in California. Soon after, three Legislators brought forward homelessness funding proposals:

- AB 3171 (Ting) Homeless Persons Services Block Grant – Establishes the Local Homelessness Solutions Program for the purpose of providing \$1.5 billion to cities to create innovative and immediate solutions to the problems caused by homelessness.
- Assembly Member Chiu Budget Request Letter \$1 billion – \$500 million for programs that target chronically homeless and \$500 million for the Multifamily Housing Program for affordable housing development.
- SB 912 (Beall) Housing: Homelessness Programs and Affordable Housing – allocates \$2 billion from the General Fund to the Department of Housing and Community Development for various homelessness programs and affordable housing.

The Governor's focus on addressing homelessness at the local level is one of the bright spots. The May Revise makes it clear that he believes that homelessness is fundamentally a local government responsibility, with cities responsible for the zoning and siting of housing and counties responsible for the provision of health and social services. The League agrees that local jurisdictions are best positioned to address homelessness and identify solutions to meet local needs, as long as adequate resources are

made available by the state.

The May Revise proposes \$359 million in one-time spending and \$64 million in on-going allocations:

- Create a one-time Homelessness Emergency Aid block grant of \$250 million administered through Continuum of Care (federal HUD designations) for cities, counties, and Joint Powers Authorities that declare a local shelter crisis and identify city-county coordination. Grants can be used for emergency housing vouchers, rapid rehousing, and emergency shelter construction, among other activities.
- Provide one-time funding of \$1 million through the California Office of Emergency Services (Cal OES) to augment the Homeless Youth and Exploitation Program for homeless and exploited youth shelters that serve unaccompanied minors.
- Increase funding by \$10 million through Cal OES for additional domestic violence service providers for projects that include emergency “safe” homes or shelters for victims and their families.
- Provide a one-time augmentation of \$50 million for the Department of Health Care Services to provide counties with funding for intensive outreach, treatment and related services for homeless persons in need of mental health services, as referenced in the Health and Human Services Chapter.
- CalWORKS Housing Support Program – an increase of \$24.2 million to help CalWORKs families secure permanent housing. With an additional augmentation in FY 2019–20, the total program funding will increase from \$47 million to \$95 million annually. This program provides counties with flexibility to address the needs of each family, including move-in assistance, temporary rental subsidies, and intensive case management.
- CalWORKS Homeless Assistance Program – an increase in daily payment rate for temporary assistance for families who are homeless of face imminent eviction. This program provides up to 16 days of temporary housing each year for eligible families. The May Revise includes \$8.1 million in FY 2018–19 and \$15.3 million in FY 2019–20.
- Home Safe Pilot Program – \$15 million on a one-time basis to fund a pilot program with Adult Protective Services. This program provides housing related support to seniors experiencing homelessness or at risk of losing their home by providing temporary rental or utility assistance, housing repairs, landlord mediation, and case management. This program requires local match.
- Provides \$500,000 and three positions to expand the Homeless Coordinating and Financing Council. The council will work in collaboration with stakeholders to evaluate grant proposals for the Emergency Homeless Aid Block Grant.

As discussed above, the Governor in his May Revise proposes placing the No Place Like Home program, which earmarks a portion of Prop. 63 (2004) mental health dollars to fund a \$2 billion bond to help house homeless mentally ill people, on the November 2018 ballot. This would allow voters to validate the bond instead of waiting for validation from the courts. It is important to note that the No Place Like

Home program has been waiting for the courts to validate since it passed in 2016.

Transportation, Communications and Public Works

In addition to the existing and ongoing transportation funds local governments receive monthly from the Highway Users Tax Account, the Governor's May Revise includes \$2.8 billion in new SB 1 revenues for state and local transportation funding in FY 2018–19. Nearly identical to the figures reported in January, the May Revise highlights the transportation programs below slated for the following allocations.

Local:

- \$1.2 billion for local streets and roads, including \$600 million for cities and \$600 million for counties.
- \$355 million for State Transit Assistance.
- \$330 million for the Transit and Intercity Rail Capital Program.
- \$200 million for the State-Local Partnership Program.
- \$100 million for the Active Transportation Program.
- \$75 million in one-time loan repayments.
- \$25 million for Local Planning Grants.

State:

- \$1.2 billion for maintenance of the state highway system known as the State Highway Operation and Protection Program.
- \$400 million for bridges and culverts.
- \$306 million for trade corridor enhancements.
- \$250 million for commuter corridors.
- \$25 million for freeway service patrol.

As mentioned in the League's January budget summary, it is important to note the increase in FY 2018–19 funding of \$1.2 billion compared to FY 2017–18's partial year of funding of \$445 million, divided equally between cities and counties. City and county funding will rise to approximately \$1.5 billion by the next fiscal year and grow over the following years when adjusted for inflation and as all the revenue increases go into effect.

State Infrastructure Investments

The Governor's May Revise includes \$630 million in general funds for office building projects in Sacramento, including demolition of the State Printing Plant and renovations to three other state

buildings. In addition, one-time funding of \$1.06 billion from the General Fund, \$143.5 million in Prop. 98 General Fund, and \$7 million in funds from the Motor Vehicle Account is available for deferred maintenance needs for some of the following purposes and state departments:

- \$143.5 million for California's Community Colleges.
- \$174 million for the Department of Corrections and Rehabilitation.
- \$100 million for levee repairs through the Department of Water Resources.
- \$100 million for the Judicial Branch.
- \$100 million for the Department of State Hospitals.
- \$100 million for the California State University.
- \$100 million for the University of California.
- \$100 million for the Department of Parks and Recreation.
- \$60 million for the Porterville Facility, Department of Developmental Services.
- \$50 million for the California Military Department.
- \$50 million for the Department of Veteran Affairs.
- \$10 million for the Network of California Fairs.
- \$8 million for the Office of Emergency Services.
- \$5 million for the California Highway Patrol.
- \$4 million for the Department of Food and Agriculture.
- \$4 million for the Department of Forestry and Fire Protection.
- \$2 million for the Department of Motor Vehicles.
- \$2 million for the California Conservation Corps.
- \$2 million for the California Science Center and Expo.
- \$1 million for the Hastings College of Law.

Wildfire Response and Recovery

The wildfires in late 2017 in Northern and Southern California were the most lethal and destructive in state history. Because the full magnitude of costs and needs had not been established by the time the Governor released his January budget, it included just \$419.1 million for recovery, response and preparation activities. The May Revise reflects additional proposed funding for such activities.

The League has worked with a coalition of fire services and local government organizations to seek \$100 million in additional funding for local fire services, including repositioning, modernizing the state's Mutual Aid System and upgrading notification systems. While the May Revise does not include additional funding for these purposes, the League and other stakeholders continue to urge the Legislature to include such funds in its budget proposal.

The Governor's May Revise proposes additional funding for wildfire response and recovery in the following areas that are key for local governments:

- California Disaster Assistance Act funding – An increase of \$49.5 million General Fund over January for a total of \$121.7 million in California Disaster Assistance Act funding to repair, restore, or replace public real property damaged or destroyed by a disaster, and to reimburse local government costs for emergency activities during a state of emergency.
- Local Property Tax Backfill – \$32.8 million General Fund to backfill property tax revenue losses that cities, counties, and special districts will incur in FY 2017–18 and FY 2018–19 because of the 2017 wildfires and mudslides. Of this the Revise proposes \$21.8 million for Northern California jurisdictions and \$11 million is for Southern California jurisdictions.
- Debris Removal Cost Share – \$29.1 million General Fund to waive the local match for Northern California counties' share of debris removal costs.
- Situational Awareness and Collaboration Tool – \$678,000 (\$353,000 General Fund plus \$325,000 reimbursement to Cal OES) to manage and train local agencies using the tool to coordinate disaster response efforts, including but not limited to, evacuations, warnings, and shelters.
- 9-1-1 Modernization – \$15 million to modernize the state's 9-1-1 system (see First Responder Communications in the Public Safety section for details).
- California Disaster Assistance Act – \$11.2 million (\$2.8 million General Fund plus \$8.4 million Federal Trust Fund) to administer recovery programs including the CDAA and federal disaster programs.
- Volunteers – \$675,000 General Fund for workers' compensation benefits for injured volunteers or survivors.
- CalRecycle – \$1.3 million from the Integrated Waste Management Fund for CalRecycle to lead a disaster recovery and debris removal team to respond to disaster events, train internal staff, support local agency requests for technical assistance, and assist with disaster response and debris removal plans.
- Schools – \$14.4 million from the Federal Trust Fund to local educational agencies, including charter schools and private schools to assist with restarting school operations in areas that were affected by the disasters.
- Additional allocations are proposed for Cal OES and CalRecycle for staffing related to emergency coordination and hazard mitigation.

The Governor also released a Forest Carbon Plan yesterday with proposed funding in today's May Revise. For additional details, see the Environmental Quality section.

Environmental Quality

Cap-and-Trade

As a result of extending the Cap-and-Trade program through 2030, the state has garnered additional

Cap-and-Trade revenues. These revenues are deposited into the Greenhouse Gas Reduction Fund (GGRF) and may be appropriated through the budget or other legislation. The January budget proposed a \$1.25 billion GGRF expenditure plan and the May Revise proposes to spend an additional \$50 million GGRF for the Forest Carbon Plan outlined below.

The League continues to seek additional appropriations of GGRF funds for the local fire services, waste diversion infrastructure, and the Transformative Climate Communities Program.

Forest Carbon Plan

Acknowledging the risks of wildfires and floods, the May Revise proposes funding for a newly released Forest Carbon Plan. The Forest Carbon Plan, released by the Governor with an accompanying Executive Order on May 10, sets forth a multi-prong strategy to improve forest health and increase forest resiliency to improve the health and resiliency of California's forests. In addition to \$160 million proposed in January's Cap-and-Trade expenditure plan, the May Revise proposes \$96 million to implement key recommendations of the Forest Carbon Plan through a yet-to-be-convened Forest Management Task Force.

The May Revise proposes funding for the following Administration priorities:

- Prescribed Fire and Fuel Reduction – \$26.8 million GGRF increase and 79 positions for CAL FIRE for six year-round crews to reduce fuel and to implement a forest health research and monitoring program (the Forest Carbon Plan recommends increasing prescribed fire and fuel reduction for CAL FIRE to treat 60,000 acres per year).
- Local Forest Restoration Grants:
 - \$30 million increase from Prop. 68 if it is approved by voters in June 2018, for the Sierra Nevada Conservancy to support regional, landscape-level forest restoration projects in collaboration with federal and local agencies, including through the Watershed Improvement Program, as well as to fund Forest Carbon Plan recommendations.
 - \$20 million GGRF increase for the Natural Resources Agency to provide block grants to support regional implementation of landscape-level forest restoration projects that leverage non-state funding. Expands the model of the Sierra Nevada Conservancy's Watershed Improvement Program to the Northern, Coastal and Southern California regions.
- State Parks – \$15 million increase from Prop. 68 for the Department of Parks and Recreation for restoration efforts in state parks, including coastal redwoods, central Sierra sequoias, coastal pines, and oak woodlands.
- Watershed Coordinator Grants – \$1.9 million increase from the Environmental License Plate Fund for the Department of Conservation to provide grants to local entities to develop and implement watershed improvement plans.

- Markets for Wood Products – \$2.3 million increase from the Timber Regulation and Forest Restoration Fund for programs that encourage markets for wood products, including (1) establishment of a Joint Institute for Wood Products Innovation; (2) financial support for mass timber and wood product manufacturing; and (3) grants for local jurisdictions to showcase the architectural design of mass timber buildings.

Flood Control Infrastructure

The Governor proposed \$295 million in new funding in the May Revise for flood control infrastructure in recognition of the more extreme weather events that are expected. Funding needs identified by the Central Valley Flood Protection Plan are estimated at \$17–21 billion over 30 years for projects as well as operations and maintenance. The following are proposed major areas of increase funding:

- Central Valley – \$170 million for the state cost-share of the U.S. Army Corps of Engineers’ urban flood control projects for 200-year flood protection in the urban areas of the Central Valley.
- Deferred maintenance – \$100 million to the Department of Water Resources for levee repairs with priority funding for critical and serious sites, including those damaged levees and infrastructure damaged in the 2017 storms.
- Operations and Maintenance – \$25 million for incentives for ongoing levee maintenance, including cost-sharing with local agencies. Incentive would: (1) encourage regional governance to allow local entities to assess beneficiaries of the levee system; and (2) updating assurance agreements to clarify levee maintenance responsibilities. Funds may also be used for projects that reduce potential state liability.

Community Services

Child Care

In January, the Governor proposed funding in keeping with a three-year plan to expand child care and preschool slots and increase rates after child care and preschool programs faced major cuts during the Great Recession.

The May Revise builds upon these investments with the following adjustments:

- CalWORKS Child Care – \$104 million increase for CalWORKS Stage 2 and 3 to reflect increased caseload and cost of care. The total costs estimate for Stage 2 is \$559.1 million and Stage 3 is \$398 million.
- Cost-of-Living Adjustment – \$4 million increase (\$2.2 million Prop. 98 General Fund plus \$1.8 non-Prop. 98 General Fund) over the January Budget proposal to reflect an increase in the cost-of-living.
- Temporary Assistance for Needy Families (TANF) – Proposes to backfill a loss of federal TANF funds that are no longer available using state Prop. 98 General Fund.

Labor Relations

Workplace Discrimination and Harassment

In response to the highly publicized #METOO movement, the May Revise includes \$1.4 million for the Department of Human Resources to establish a tracking system specific to data regarding complaints, judgments and settlements related to workplace discrimination and harassment across all state entities. A unit established within the Office of Civil Rights will be created to identify and monitor trends, patterns and problematic behavior as well as prepare executive and legislative reports on their findings.

Voting: Secretary of State

\$134 million is allocated for voting systems replacement for counties.

First-Responder Communications

The Governor's 2018 May Revise includes \$15 million for a five-year plan for the State Emergency Telephone Number Account (SETNA) to modernize the state's 9-1-1 system from analog to digital with a Next Generation 9-1-1 system and improve public safety communications during emergency events.

As reported in January, the Administration acknowledges that the current SETNA fee model is no longer sufficient to support the legacy 9-1-1 system or the buildout for the Next Generation 9-1-1 system. The budget would revise the fee structure to a per-subscription flat rate on all voice and data plans similar to other states, which is currently only charged on intrastate voice plans. Also noted in January, the Administration formally opted into the federal FirstNet program that aims to deliver a dedicated telecommunications spectrum to law enforcement and first responders.

Collectively, these proposals aim to provide the following benefits to the 9-1-1 system:

- Public safety radio systems that link responders and dispatchers.
- Redundancy and resiliency.
- Enhanced disaster recovery.
- Faster call delivery.
- Improved routing accuracy and functionality.
- Call overflow and backup functionality.
- Updated geographic information capability and wireless location data.
- Incoming text ability.
- Improved public safety and emergency response capabilities.

Department of Corrections and Rehabilitation

The May Revise emphasizes continuing progress on efforts to manage the prison population consistent with the federal court order to maintain that population at 137.5 percent of the correctional system's design capacity. Three key measures were adopted in recent years in response to this issue: AB 109 (2011) shifted lower level offenders from state prison into county jails; Prop. 47 (2014) reclassified a host of felony offenses as misdemeanors; and Prop. 57 (2016) provided inmates with incentives in the form of good time credits for significant rehabilitation programming, granting courts discretion as to whether young offenders should be tried as adults, creating a parole consideration process for non-violent offenders who serve 100 percent of their baseline sentence. Collectively these changes have resulted in reducing the state prison population below the court-mandated 137.5 to 134.6 percent of design capacity.

While such policy changes have benefited the state's overcrowding problem, policy questions remain over its ultimate impact on public safety in communities. The May Revise projects that Prop. 57 will result in 5,800 fewer state inmates in FY 2018-19 and 11,200 fewer inmates in FY 2020-21.

The Governor's budget in January contained an expansive summary of the Administration's efforts to support various rehabilitation efforts and education programs designed to provide marketable job skills to prisoners, reduce substance abuse, and avoid recidivism. The May Revise proposes various funding augmentations to support additional training for correctional officers, improve counselor ratios, assist with medical transportation of prisoners, enact a pilot project to limit drug and contraband, expand psychiatry services, treat hepatitis C, and repair prison buildings.

Department of Justice

The May Revise contains several funding augmentations to support the following programs:

- \$10 million to implement the California Sex Offender Registry (SB 384, Chapter 541, Statutes of 2017) which mandates replacement of the lifetime sex offender registry with a tiered registration system beginning Jan. 1, 2021.
- \$14 million to support four investigation teams and one interdiction team to combat large-scale illegal cannabis activities.
- \$6 million to offset declines in fine and fee revenues that support the DNA identification fund.
- \$5.4 million to replace forensic equipment within the Bureau of Forensic Services.
- \$5.4 million to support two investigation teams to combat cybercrimes, white collar crimes and human trafficking.
- \$2.3 million to secure the Department of Justice and law enforcement data.

Next Steps

While budget committee hearings have been underway in the Capitol, the May Revise will begin the more active budget committee hearing process. June 15 is the constitutional deadline for the Legislature to send the Governor its budget. The League will continue to examine the details of this budget proposal, committee hearings and provide addition information to cities as warranted.

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REPORT

DATE: May 31, 2018
TO: Homelessness Committee
FROM: Marisa Creter, Executive Director
RE: **METRO HOMELESS OUTREACH PROGRAM**

RECOMMENDED ACTION

For information only.

BACKGROUND

There has been an increase in the number of homeless individuals taking shelter within LA Metro's over the last few years. In 2016, the LA Metro board approved \$1.2 million in funding for outreach teams trained to provide services to the homeless and connect them with opportunities for housing and services. LA Metro enlisted the help of LAPD's HOPE program, which pairs police officers with outreach workers from the Los Angeles Homeless Services Authority, to lead these outreach efforts

In support of this outreach effort, Metro created a strategic plan (Attachment A) that includes a coordinated and comprehensive approach that maintains a safe and clean environment for patrons, while connecting homeless persons in the transit system to services and resources. The Strategic Plan Objectives are as follows:

- **Safety:** Maintain a safe and clean environment for all Metro transit patrons,
- **Outreach and Service Coordination:** Solidify a coordinated homeless outreach service approach that reduces the incidence of homelessness in and around Metro's transit stations and corridors,
- **Quality Service:** Create a culture of service when engaging and encountering homeless persons,
- **Teamwork and Partnership:** Build a network of community-based and government agencies who can provide support and leverage resources, and
- **Alignment with Regional Priorities:** Align strategies with County and City of Los Angeles Homeless Strategies.

Table 1 summarizes the progress of LA Metro's outreach efforts, to date.


LA Metro Outreach Team Efforts (FY 2017-18)	
Performance Measure	Fiscal Year to Date Number Served
Unduplicated Individuals Contacts	2,284
Unduplicated Individuals Engaged	1,539
Unduplicated Individuals Provided Services	821
Unduplicated Individuals Engaged and Linked to Interim Housing	208

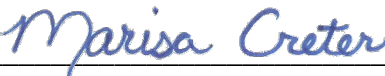
REPORT

Unduplicated Individuals Engaged and Linked to Permanent Housing Resources	237
Unduplicated Individuals Engaged and Permanently Housed	19
Total	5,108

Table 1.

Jennifer Loew, Transit Security Special Projects Manager for Metro will provide an update on the Metro Homeless Outreach Effort.

Prepared by: 
Christian Cruz
Management Analyst

Approved by: 
Marisa Creter
Executive Director

ATTACHMENTS

- Attachment A – Metro Strategic Plan
- Attachment B – Presentation

Los Angeles County
Metropolitan Transportation Authority
California

METRO'S TRANSIT HOMELESS ACTION PLAN

FEBRUARY 2017



PHOTO © JEFFREY L. KAMEN

Metro Transit Homeless Action Plan

Executive Summary

Los Angeles County's Homeless crisis has impacted our region's public transit system, with homeless individuals and families often seeking shelter on rail, bus lines, station stops and transit centers. In 2016, the Greater Los Angeles Homeless Count results showed an 11% increase in homelessness since 2015 with about 47,000 homeless persons in Los Angeles County. Furthermore, over two-thirds of homeless persons in Los Angeles County are unsheltered, which is evident in street homelessness, vehicular homelessness and encampments throughout the County of Los Angeles. The lack of sufficient housing and shelter services to meet the needs of the homeless population has increased the use of Los Angeles County's transit system as an alternative form of shelter.

Passengers often report homeless individuals sleeping on trains and buses, limiting access to seats, restrooms and elevators. This has directly impacted the ridership experience, with concerns that ridership will decrease if Metro does not proactively address transit homelessness. Transit homelessness is best described as the use of rail and buses as a form of shelter. Many of the places within Metro's transit system that homeless have sought as shelter have resulted in public safety concerns for both passengers and the homeless population. Metro's priorities are to enhance the ridership experience and maintain a high level of public safety. Metro also recognizes that its response to transit homelessness must include solutions that connect the homeless to appropriate housing and supportive services, by partnering with the County of Los Angeles, City of Los Angeles, and homeless service agencies.

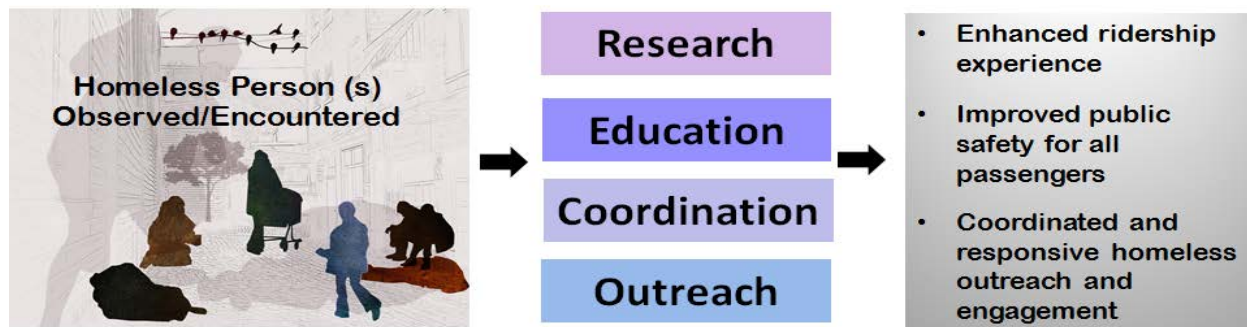
In July 2016, Metro launched a homeless strategic planning process which involved an extensive community and stakeholder process. Communities in Motion was the consulting firm hired by Metro to lead the planning process, which included community engagement sessions, interviews with individual stakeholders and convening focus groups involving people with lived homeless experience. This process was preceded with a comprehensive survey of Metro employees (over 1,100 respondents) who provided feedback on their experiences and observations of homelessness in Metro's transit system. These efforts resulted in the development of the Metro Transit Homeless Action Plan.

This action plan is focused on enhancing ridership by improving the experience of passengers daily through implementing a coordinated and comprehensive outreach and engagement plan that will be dedicated to the homeless individuals throughout Metro's Transit system. This plan includes an investment in transit homeless outreach teams specifically assigned to Metro. Additionally, partnership and coordination with the County of Los Angeles and City of Los Angeles as they continue to implement their February 2016 adopted homeless strategic

plans, will ensure homeless individuals and families are connected to the resources and services they need. This partnership and coordination will also make certain our regional transit system is accessible and safe to all passengers. Metro believes this action plan will support its priorities to maintain a high level of public safety in the region’s public transit system.

The Metro Transit Homeless Action Plan is scheduled for implementation in Spring 2017 and will focus on the following four areas:

- I. **Research:** Conduct surveys, convene internal and external stakeholders, analyze data and review information to better understand homelessness in Metro’s transit system.
- II. **Education:** Educate Metro staff and passengers about transit homelessness, what to do and how to best respond when encountering them in the public transit system.
- III. **Coordination:** Engage and partner with providers and other stakeholders involved in the homeless delivery system. Participate and collaborate with the County of Los Angeles and the City of Los Angeles to align and inform Metro’s Transit Homeless Action Plan with their adopted homeless strategies.
- IV. **Outreach:** Implement a comprehensive transit homeless outreach approach that is coordinated and effective in connecting homeless individuals and families to services, resources and housing provided by agencies serving the homeless population in Los Angeles County.



Key Highlights from the Planning Process

The Metro Transit Homeless Action Plan was developed as a result of extensive review of feedback gathered through the engagement process and an analysis of the scope and breadth of homelessness within Metro’s transit system. The plan was guided and informed by knowledge and insights of the issue that are critical to its successful implementation:

The Concept of Transit Homelessness

The patterns of the homeless population are often associated with individuals sleeping on the streets, forming encampments and using vehicles as shelter. Metro’s experience with homelessness requires

a different approach to engaging homeless individuals and families. Transit homelessness is best described as the use of rail and buses as a form of shelter. A twenty-four (24) hour approach to homeless outreach and engagement will be critical to addressing transit homelessness within Metro's system. Furthermore, homeless persons who use Metro rail and buses do not stay stationary, and move from location to location. Current Metro outreach teams encountering and engaging the homeless report they are a mobile population, requiring alternative approaches to outreach and engagement.

Understanding the Homeless Population

The homeless population has a diverse set of experiences and needs, which will require gaining a deeper understanding of their needs to better target resources, services and improve transit outreach and engagement approaches. Broad and diverse feedback during the planning process consistently centered on Metro conducting an analysis, and survey of homeless individuals and families in the transit system, as a way to better respond to the transit homelessness and coordinate resources and services.

Coordination and Partnership is Essential

In 2016, the County and the City of Los Angeles adopted homeless strategies to address Los Angeles County's homeless crisis. Metro's commitment to enhancing the ridership experience and ensuring public safety of its passengers are top priorities. However, Metro recognizes that homeless individuals and families utilize Metro for transportation; and in many instances use the public transit system as an alternative to shelter. Access and knowledge on how to connect homeless persons in public transit will require an increase in partnership and coordination with the County of Los Angeles, City of Los Angeles, the Los Angeles Homeless Services Authority, agencies serving the homeless and other stakeholders involved in the homeless delivery system. This will further create opportunities to align and inform homeless strategies, resulting in better leveraging and coordination of services.

Metro Transit Homeless Action Plan

The Metro Transit Homeless Action Plan is concentrated around four major areas that align with Metro's focus on enhancing ridership experience and maintaining a high level of public safety, while providing opportunities for the homeless in Metro's public transit system to connect with resources and services. Research, Education, Coordination and Outreach are the four areas that have specific objectives to be met. Implementation the action plan will commence in Spring 2017. Specific objectives will be monitored and evaluated quarterly.

I. RESEARCH

- A. Conduct **demographic surveys**
- B. Collect and analyze **data from outreach teams**
- C. Conduct a **cost-benefit analysis of homeless encampment removal or other options**
- D. Review and analyze data from **Homeless Count and Metro Customer Surveys**

II. EDUCATION

- A. Develop materials and information on **reporting transit homelessness and how they should respond or assist**
- B. Develop **formalized training** for Metro staff and law enforcement
- C. Formalize the **"Transit Homelessness"** concept

III. COORDINATION

- A. Work with the County and City of Los Angeles to **align homeless strategies**
- B. Participate in **committees and workgroups** related to the homeless system
- C. Partner and collaborate on **encampment protocols**
- D. Partner with the County and City of Los Angeles on **critical initiatives**

IV. OUTREACH

- A. Implement **C3 Outreach Teams**
- B. Develop **uniform outreach standards**
- C. **Implement specialized outreach teams**
- D. Lead and **coordinate** Metro homeless outreach
- E. Partner with agencies on **homeless connect days**
- F. Work with Veteran outreach teams
- G. Align Metro **workforce development** efforts

I. Research

Critical to Metro's success in responding to transit homelessness is better understanding the homeless in and around its transit system. To accomplish the research component of the Metro Transit Homeless Action Plan, there are specific data collection, analyses and research activities that will begin in Spring 2017 over a six-month period. These objectives will include the development of data collection methods, implementing surveys, convening internal and external stakeholders, and conducting an analysis of existing data related to transit homelessness. The main objectives under the research component of the plan are to:

- A. Conduct demographic surveys of homeless individuals and families in and around Metro's transit system.

- B. Collect and analyze data from Metro outreach teams (C3 and Specialized Teams). Teams convey this information to Los Angeles Homeless Services Authority.
- C. Conduct a cost-benefit analysis of Metro's current investment in clearing homeless encampments on Metro properties versus other methodologies.
- D. Review and analyze data specific to Metro from the Greater Los Angeles Homeless Count which is conducted on an annual basis.

II. Education

The education component of the Metro Transit Homeless Action Plan is an approach to help educate Metro staff and patrons. . A Metro awareness campaign, will improve communication, educate patrons and Metro staff about the homeless population encountered and observed. This component also recognizes the importance of developing a formalized training for Metro staff and law enforcement contracted with Metro on how to better respond and engage the homeless who use Metro. The education objectives will begin in Spring 2017 and be completed over a 9 to 12 month period. The objectives include

- A. Develop materials and information educating Metro staff and passengers on reporting transit homelessness and how they should respond or assist.
- B. Develop a transit homeless outreach curriculum and implement formalized training to Metro staff and law enforcement to better respond, communicate and understand how to best address homeless individuals and families they engage.
- C. Formalize the "Transit Homelessness" concept and integrate into implementation plans.

III. Coordination

In February 2016, the County of Los Angeles and the City of Los Angeles adopted comprehensive homeless strategies to address the homeless crisis in the region. Collaboration between Metro, Los Angeles County and Los Angeles City will allow for streamlining of existing and future homeless strategies to ensure Metro's Action Plan is successful. These partnerships include coordinating with the County of Los Angeles, City of Los Angeles and Los Angeles Homeless Services Authority (LAHSA). This component will be part of Metro's ongoing effort to regularly coordinate with the leadership of the homeless delivery system in Los Angeles County. The main objectives of the coordination component are to:

- A. Work with the County of Los Angeles and City of Los Angeles to align and integrate with adopted homeless strategies. Focus on strategies that impact Metro and provide opportunities for the homeless who use Metro to better connect and access services and resources they need.

- B. Participate in committees and workgroups related to the homeless delivery system that are relevant to transit homelessness convened by stakeholders, the County of Los Angeles, City of Los Angeles and LAHSA.
- C. Partner and collaborate with the County of Los Angeles, City of Los Angeles, other transit partners and homeless outreach leaders to review and discuss encampment protocols, involving clean-ups and clearing of encampments in both public and private property.
- D. Partner with the County of Los Angeles and City of Los Angeles on critical initiatives related to homelessness that will increase and leverage resources and services to better improve the overall homeless delivery system in Los Angeles County.

IV. Outreach

There is an immediate need for Metro to address transit homelessness and to expand and develop its approach to homeless outreach and engagement. Current efforts include law enforcement and a specialized team (Transit Mental Evaluation Team or TMET) from the Los Angeles County Department of Mental Health (DMH) and Los Angeles County Sheriff's Department. In November 2016, the Metro Board of Directors approved funding for Metro to hire two C3 (City, County, Community) Teams, which use a multi interdisciplinary approach to homelessness. Each team is comprised of health and mental health practitioners and homeless outreach staff who work to connect homeless individuals to services and permanent housing options. The planning process revealed the need for Metro to have a 24-hour presence on its transit system in order to effectively address transit homelessness. This component will also integrate and coordinate with all of Metro's transit outreach plans being implemented in Spring 2017 pending executed partnership agreement. Evaluations and monitoring will be conducted on a quarterly basis. The Outreach component includes the following objectives:

- A. Implement and integrate the C3 Outreach Teams to conduct outreach and engagement on assigned rail lines and in stations.
- B. Implement specialized outreach teams to develop a 24-hour outreach and engagement presence. This includes assigning teams to target particular areas and homeless subpopulations in need of specific support or staff with specialized experience and skills.
- C. Lead and coordinate on a regular basis Metro outreach teams which include C3 teams, specialized teams, TMET and Law Enforcement. Law Enforcement will include all agencies contracted with Metro including initiating alignment with Los Angeles County Sheriff Department, MET teams and Los Angeles Police Department, HOPE teams.
- D. Develop and adopt uniform outreach and engagement standards when addressing transit homelessness for Metro teams and contractors to follow.
- E. Partner with local homeless service providers and others to participate in homeless connect days, which provide access to homeless resources and services.
- F. Collaborate with outreach teams that work directly with Veterans to maximize available resources, services and housing targeting homeless Veterans.
- G. Align Metro workforce development efforts with the Transit Homeless Action Plan to support efforts to expand employment opportunities for the homeless. Metro may partner with

organizations to advance this objective as well as review their own efforts to build upon their already existing strategies and programs focused on workforce development.

Measuring Success and Performance Standards

Metro's Transit Homeless Action Plan's successful implementation will be reviewed and reported on a quarterly basis to ensure accountability within the four components. Areas in need of improvement or correction will be identified as objectives are implemented and monitored. The outreach component will include evaluations of transit outreach efforts on a regular basis to ensure successful outcomes and measuring whether the homeless population on the system is increasing or decreasing. Attached, (pages 9-13) is a Quality Assurance Guide for the Action Plan, which includes a system to measure progress and act as a guide for the evaluation of the Action Plan.

Conclusion

The Metro Transit Homeless Action Plan reflects a commitment to addressing transit homelessness to ensure ridership experience is enhanced and public safety continues to be a top priority for all passengers. The homeless crisis in Los Angeles County has resulted in the public transit system absorbing the crisis with homeless individuals and families seeking shelter and refuge in Metro rail, buses, stops and other properties. While ridership and safety are critical to Metro delivering a world class public transportation system, Metro recognizes that the homeless in need of resources, services and support utilize Metro for transportation purposes and shelter. Metro's approach to transit homelessness will be to coordinate and partner with those who have direct experience with the homeless and the homeless delivery system. The *Research, Education, Coordination and Outreach* components of the action plan demonstrate Metro's willingness to invest in addressing transit homelessness. It also illustrates Metro's commitment to partner with the County of Los Angeles, the City of Los Angeles, LAHSA and stakeholders involved in the homeless delivery system to better coordinate, avoid duplication of efforts, and effectively leverage and maximize resources. The focus to strengthen and improve transit homeless outreach and engagement to the homeless in and around Metro's system reflects Metro's dedication to responding to the region's homeless crisis. Beginning in Spring 2017, many components of the action plan will be implemented. Metro looks forward to working with its partners for a successful implementation.

Metro Transit Homeless Action Plan

Measuring Success and Performance Standards

I. RESEARCH

Overall Outcome: Produce data and demographic profiles of homeless individuals and families in Metro rail, buses, stops, transit centers and other properties.

Objective	Action Steps	Timeline	Quarterly Outcomes
A. Conduct demographic surveys of homeless individuals and families	<ul style="list-style-type: none"> Develop methodology Convene internal and external stakeholders to review methodology and survey tools Develop survey tool Select surveyors Conduct training for surveyors Conduct survey Analyze data and produce report 	March to August 2017	<ul style="list-style-type: none"> January to March 2017: Methodology and survey tool drafted April to June 2017: Survey tool completed, surveyors selected and trained, demographic survey launched July to September 2017: Surveys completed, data analyzed and report completed (August)
B. Collect and analyze data from outreach teams	<ul style="list-style-type: none"> Develop a plan of action in collaboration with transit outreach teams and track outreach and engagement activities Generate monthly reporting tool for transit outreach teams Produce monthly reports 	May 2017 to ongoing	<ul style="list-style-type: none"> April to June 2017: Complete plan of action to track transit outreach and engagement activities, complete monthly reporting tool July to August 2017: Complete first monthly and quarterly report
C. Conduct a cost-benefit analysis of Metro's current investment and methods in clearing homeless	<ul style="list-style-type: none"> Work with designated Metro staff to develop methodology for analysis Complete methodology and data collection tools Conduct analysis 	March to August 2017	<ul style="list-style-type: none"> January to March 2017: Draft methodology and data collection tools April to June 2017: Complete data collection tools and conduct analysis

encampments on Metro properties	<ul style="list-style-type: none"> • Produce findings and report 		<ul style="list-style-type: none"> • July to September 2017: Review findings and complete report (August)
D. Review and analyze data specific to Metro from the Greater Los Angeles Homeless Count and Metro Customer Surveys	<ul style="list-style-type: none"> • Review and analyze 2016 and 2017 results from Homeless Count conducted by LAHSA • Review and analyze customer service surveys • Produce report 	May to August 2017	<ul style="list-style-type: none"> • April to June 2017: Review data and draft summaries and report • July to September 2017: Produce report

II. EDUCATION

Overall Outcome: Educate Metro staff and passengers on transit homelessness, what to do and how to best respond when encountering them in the public transit system.

Objective	Action Steps	Timeline	Quarterly Outcomes
A. Develop materials and information educating Metro staff and passengers on reporting transit homelessness and how they should respond or assist	<ul style="list-style-type: none"> • Draft preliminary concepts and messages • Convene internal and external stakeholders to discuss messaging and communication methods • Develop public awareness materials and communication tools • Launch public awareness campaign 	March to December 2017	<ul style="list-style-type: none"> • January to March 2017: Convene internal Metro team and review action steps • April to June 2017: Complete preliminary concepts and messages • July to September 2017: Complete final draft of messaging concepts and implementation plan • October to December 2017: Launch public awareness campaign
B. Develop a transit homeless outreach curriculum and implement formalized training for Metro staff and law enforcement. Initiate alignment with Sheriff MET and LAPD HOPE teams.	<ul style="list-style-type: none"> • Develop implementation plan for training • Convene a work group to develop transit homelessness curriculum • Draft and review curriculum • Pilot training • Launch training program 	March 2017 to ongoing	<ul style="list-style-type: none"> • April to June 2017: complete implementation plan for training, convene work group • July to September 2017: Draft and review curriculum • September to December 2017: Pilot curriculum and training • January to March 2018: Formally launch training program
C. Formalize the "Transit Homelessness" concept and integrate into implementation plans	<ul style="list-style-type: none"> • Complete and agree on definition of "transit homelessness" • Integrate concept into Metro's Transit Homelessness Action Plan 	March to April 2017	<ul style="list-style-type: none"> • January to March 2017: Finalize "transit homelessness" concept and incorporate it into Metro's Transit Homeless Action Plan

III. COORDINATION

Overall Outcome: Engage and partner with providers and others involved in the homeless delivery system. Participate and collaborate with the County and City of Los Angeles to align and inform Metro's Transit Homeless Action Plan with their adopted homeless strategies.

Objective	Action Steps	Timeline	Quarterly Outcomes
A. Work with the County and City of Los Angeles to align and integrate with adopted homeless strategies	<ul style="list-style-type: none"> Review and document how specific components of Metro's action plan aligns with the County and City of Los Angeles homeless strategies Participate in County and City of Los Angeles Homeless Strategy meetings related to transit homelessness 	March 2017 to ongoing	<ul style="list-style-type: none"> January to March 2017: Complete review of Metro action plan and County and City of L.A. Homeless Strategies April to June 2017: Produce first quarterly report
B. Participate in committees and workgroups related to the homeless delivery system that are relevant to transit homelessness	<ul style="list-style-type: none"> Develop a strategy to participate in homeless committees and task forces as it relates to transit homelessness, prioritizing outreach and engagement Develop meeting reporting tool to monitor activities and outcomes 	March 2017 to ongoing	<ul style="list-style-type: none"> January to March 2017: Complete review of County and City of L.A. homeless committees and task forces, begin participating in critical meetings, complete reporting tool and produce first quarterly report April to June 2017: Produce first quarterly report
C. Partner and collaborate with partners on encampment protocols	<ul style="list-style-type: none"> Review and document Metro's current encampment protocol Meet with the County of Los Angeles Chief Executive Office and City of Los Angeles Convene other transit partners about encampment protocols Share results from cost-benefit analysis Work with partners to discuss and develop standard encampment protocols Develop and adopt encampment protocols 	April to 2017 to April 2018	<ul style="list-style-type: none"> April to June 2017: Document Metro's current protocol, meet with County, City and transit partners July to September 2017: Share results from cost-benefit analysis with partners October to December 2017: Work with partners to standardize encampment protocols across the County January to March 2018: Draft and update Metro protocols April to June 2018: Adopt Metro encampment protocols
D. Partner with the County and City of Los Angeles on critical initiatives related to homelessness	<ul style="list-style-type: none"> Identify critical initiatives Develop action plans related to 2017 initiatives Review and revisit efforts bi-annually 	March 2017 to ongoing	<ul style="list-style-type: none"> April to June 2017: Complete draft summary of initiatives, develop action plans July to September 2017: Produce first quarterly report

IV. OUTREACH

Overall Outcome: Implement a comprehensive transit homeless outreach approach that is coordinated and effective in connecting homeless individuals and families to services, resources and housing provided by agencies serving the homeless population in Los Angeles County.

Objective	Action Steps	Timeline	Quarterly Outcomes
A. Implement and integrate the C3 Outreach Teams	<ul style="list-style-type: none"> • Convene Metro staff and law enforcement representatives to discuss the integration of C3 • C3 Teams to complete Metro rail and bus certification • Work with C3 teams to coordinate transit outreach plans and check-ins with Metro • Develop reporting tools and processes • Evaluate C3 Model 	March 2017 to March 2018	<ul style="list-style-type: none"> • January to March 2017: Convene Metro staff, law enforcement and C3 Teams • April to June 2017: C3 Teams to complete Metro and rail certification, C3 Teams begin outreach and engagement • July to September 2017: First monthly and quarterly report completed • October to December 2017: Formal evaluation of the C3 Model • January to March 2018: Produce report and evaluation results of the C3 Model
B. Develop uniform outreach standards	<ul style="list-style-type: none"> • Integrate implementation plan with curriculum development under the Education Component of Transit Homeless Action Plan • Draft uniform outreach and engagement standards • Convene Metro outreach teams, law enforcement teams and other partners • Adopt standards • Implement and integrate standards • Evaluate effectiveness of standards 	March 2017 to January 2018	<ul style="list-style-type: none"> • January to March 2017: Integrate implementation plan with curriculum development, • April to June 2017: Draft outreach standards, convene outreach and law enforcement teams to review and provide feedback into draft standards • July to September 2017: Finalize draft standards, adopt and implement standards • October to December 2017: Evaluate effectiveness • January to March 2018: Report evaluation

V. OUTREACH (continued)

Overall Outcome: Implement a comprehensive transit homeless outreach approach that is coordinated and effective in connecting homeless individuals and families to services, resources and housing provided by agencies serving the homeless population in Los Angeles County.

<p>C. Implement specialized outreach teams to develop a 24-hour outreach and engagement presence</p>	<ul style="list-style-type: none"> Identify Metro outreach gaps based on research completed through data collection. Send feedback from Metro staff and law enforcement Develop plan to assign and contract with service providers to implement specialized outreach teams Implement specialized teams 	<p>July to December 2017</p>	<ul style="list-style-type: none"> July to September 2017: Review and analyze outreach gaps, produce report on outreach gaps and needs October to December 2017: Complete plan for specialized teams, identify specialized teams and implement specialized teams
<p>D. Lead and coordinate with transit homeless outreach and law enforcement teams</p>	<ul style="list-style-type: none"> Develop coordination plan for transit homeless outreach. Law enforcement and Metro staff to convene and address outreach needs regularly Implement coordination plan 	<p>April 2017 to ongoing</p>	<ul style="list-style-type: none"> April to June 2017: Complete and implement coordination plan July to September 2017: Complete first monthly and quarterly report
<p>E. Partner and participate with local homeless service providers and others on homeless connect days</p>	<ul style="list-style-type: none"> Work with the Coordinated Entry System (CES) to identify and develop a plan for Metro to participate and support connect days Develop a plan and approach for Metro to participate and support connect days 	<p>May to June 2017</p>	<ul style="list-style-type: none"> April to June 2017: Complete Metro plan to support and participate in connect days, produce quarterly report
<p>F. Work with outreach teams specific to Veterans</p>	<ul style="list-style-type: none"> Convene Veteran partners and outreach teams to share Metro's Homeless Action Plan and its Outreach Component Develop coordination plan with Veteran outreach teams Implement coordination plan 	<p>March to September 2017</p>	<ul style="list-style-type: none"> April to June 2017: Convene Veteran partners and outreach teams July to September 2017: Develop and implement coordination plan, produce first quarterly report
<p>G. Align Metro workforce development efforts with its Transit Homeless Action Plan</p>	<ul style="list-style-type: none"> Develop an approach to align workforce efforts with its Transit Homeless Action Plan Partner with other agencies and organizations to enhance workforce development opportunities 	<p>July 2017 to ongoing</p>	<ul style="list-style-type: none"> July to September 2017: Draft an approach to align workforce programs with the Transit Homeless Action Plan, meet with partners to discuss approaches October to December 2017: Complete plan and approach January to March 2018: Launch workforce development plan, produce first quarterly report

Metro's Ongoing Homeless Outreach Efforts

System Security and Operations Committee

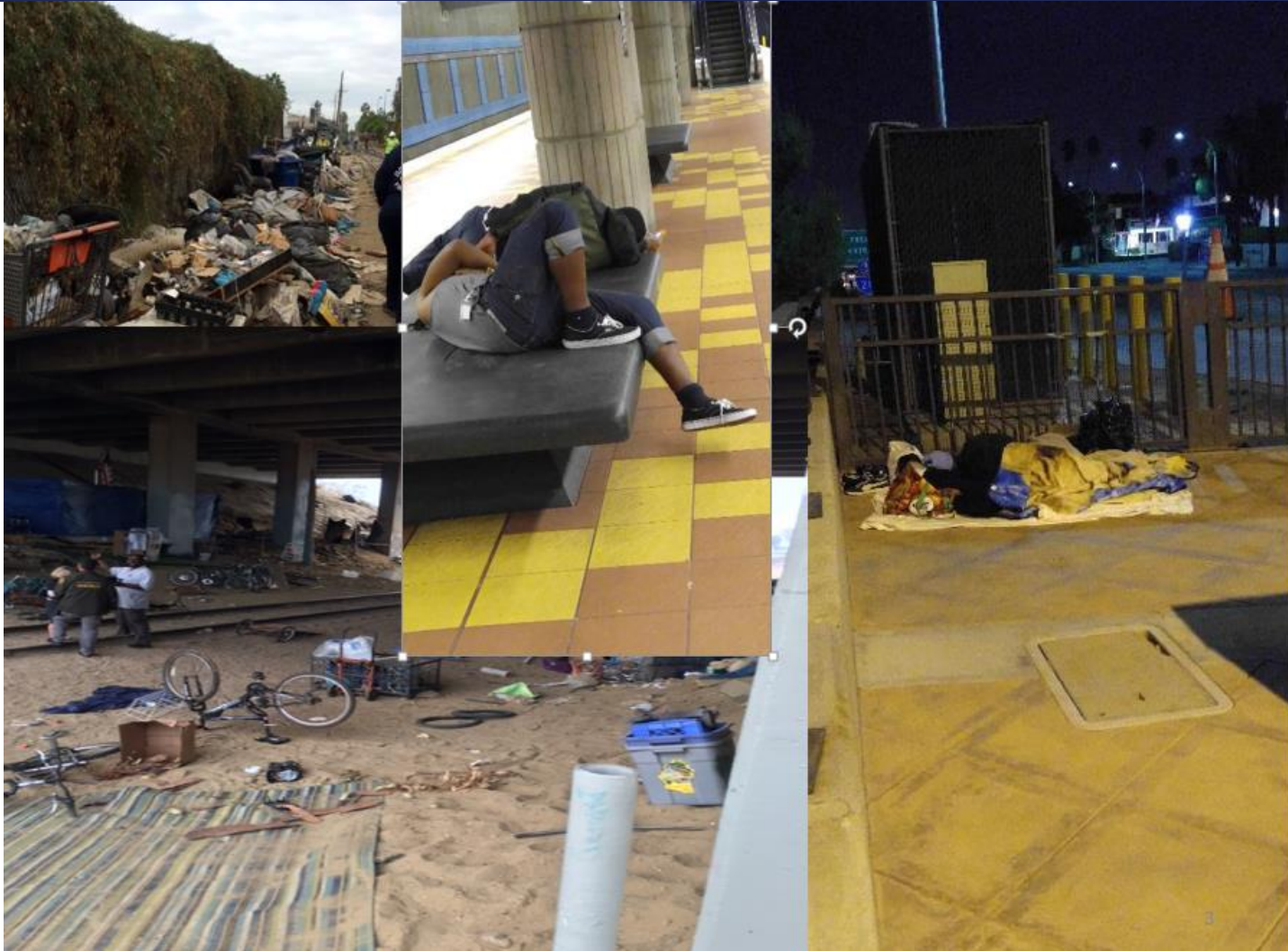
Quarterly Report- March 2018

LA County Homeless Snapshot



Data from 2017 LAHSA Homeless Count

Metro Homeless Snapshot



Metro



Metro Homeless Snapshot –By System Outreach

C3 Teams

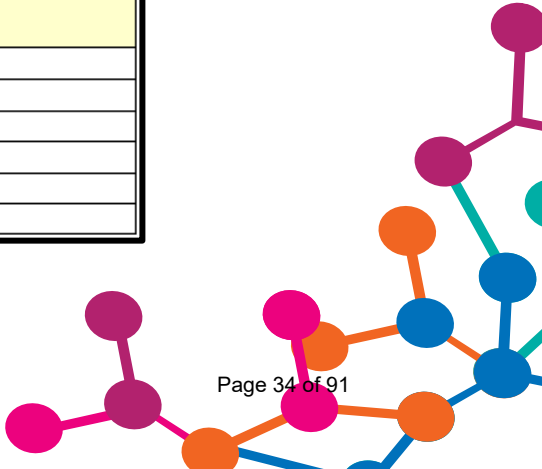
Performance Measure	Monthly Number Served	Fiscal Year to Date Number Served
Contacts with unduplicated individuals	134	2,284
Unduplicated individuals engaged	67	1,539
Unduplicated individuals provided services (obtaining vital documents, follow-up activities, transportation, CES packet, clinical assessment, etc.) or successful referral (supportive services, benefits linkage etc.)	67	821
Unduplicated individuals engaged who are successfully linked to an interim housing resource	34	208
Unduplicated individuals engaged who are linked to a permanent housing resource	24	237
Unduplicated individuals engaged who are permanently housed	2	19

LAPD

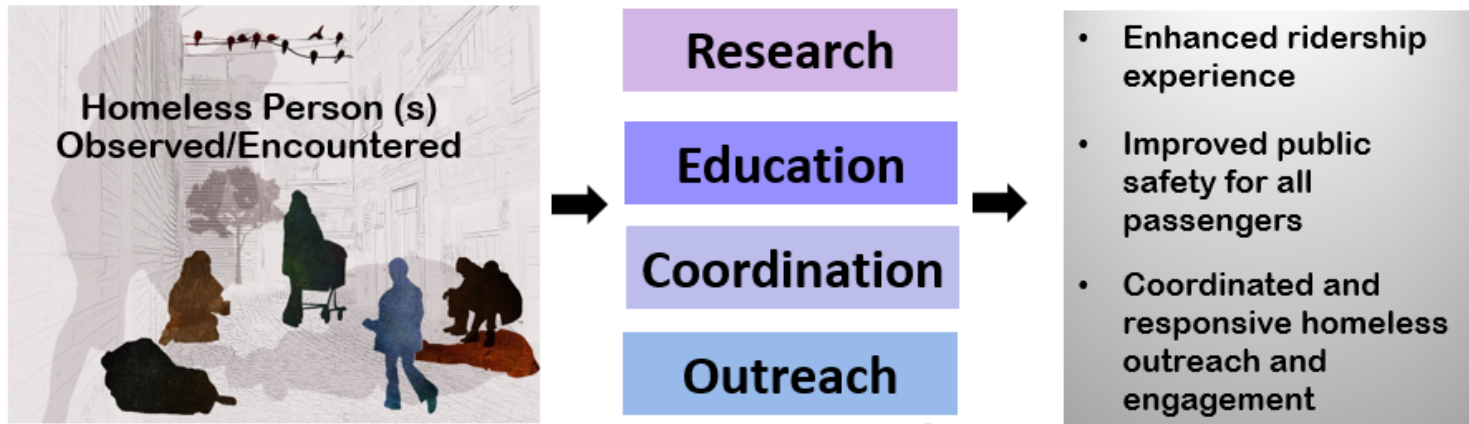
ACTION	HOPE	TSD	TOTAL
Contacts	129	92	221
Referrals	48	5	53
5150 Hold	0	6	6
Mental Illness	20	5	25
Substance Abuse	12	1	13
Veterans	4	2	6
Shelter	3	0	3
Motel With Housing Plan	1	0	1
VA Housing	1	0	1
Return To Family	0	0	0
Transitional Long Term Housing	0	0	0
Detox	1	0	1
Rehab	0	0	0

LASD

ACTION	FIGURE
Bus Contacts	106
Rail Contacts	240
Department of Mental Health Contacts	00
Total Contacts	346
Transports to Outreach Services	36
5150 Transports	07



Metro Cares – Transit Homeless Action Plan



I. RESEARCH

- Conduct **demographic surveys** of homeless individuals and families
- Collect and analyze **data from outreach teams**
- Conduct a **cost-benefit analysis** of Metro’s current investment in clearing **homeless encampments** on Metro properties
- Review and analyze data specific to Metro from the Greater Los Angeles **Homeless Count and Metro Customer Surveys**

II. EDUCATION

- Develop materials and information for Metro staff and passengers on **reporting transit homelessness** and **how they should respond or assist**
- Develop curriculum and implement **formalized training** for Metro staff and law enforcement
- Formalize the **“Transit Homelessness”** concept and integrate it into implementation plans

III. COORDINATION

- Work with the LA County, LA City, and Long Beach City to **align and integrate with adopted homeless strategies**
- Participate in **committees and workgroups** related to the homeless system
- Partner and collaborate with partners on **encampment protocols**
- Partner with the County and City of Los Angeles on **critical initiatives** related to homelessness

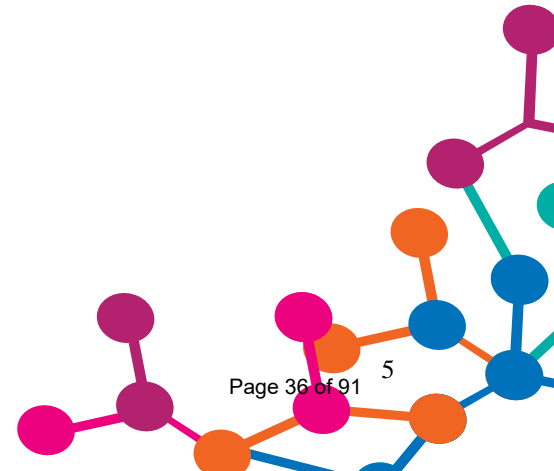
IV. OUTREACH

- Implement and integrate the **C3 Outreach Teams**
- Develop **uniform outreach** standards
- Implement specialized outreach teams**
- Lead and **coordinate** homeless outreach and law enforcement teams
- Partner with agencies on **homeless connect days**
- Work with Veteran outreach teams
- Align Metro **workforce development** efforts

Action Plan Highlights

Metro's Homeless Presence

- **Finding:** System and properties previously ignored for homeless outreach and resources
 - ✓ Exception: Motion C3 Outreach Program
- **Next Steps:** Have and will continue to advocate for planning and resources
 - ✓ Regional Homeless Advisory Council (Ongoing)
 - ✓ Measure H and HHH Planning- 40 outreach workers (E-6) (March/ April 2018)
 - ✓ Inclusion in LAHSA Count (2019)



Action Plan Highlights

Homeless Outreach

- **Finding:** Extensive need throughout the system with varying homeless demographics. Greater than C3 pilot scope.
- **Next Step:** Work with varying resources for homeless outreach.
 - ✓ C3 Teams, LAHSA, LASD MET and LAPD HOPE Teams (Ongoing)
 - ✓ LA County Department of Mental Health and Long Beach (Ongoing)
 - ✓ Measure H- 40 Outreach Workers (March / April 2018)
 - ✓ Non-for-profit and faith-based community (Ongoing)

Metro Homeless Encampments

- **Finding:** Metro must balance the rights of the homeless and desire to clean up homeless encampments
- **Next Step:** Establish a Metro homeless encampment protocol
 - ✓ Counsel draft legal opinion on Metro legal requirements (April 2018)
 - ✓ Design support network to be consistent with the law (Approx. September 2018)



REPORT

DATE: May 31, 2018
TO: Homelessness Committee
FROM: Marisa Creter, Executive Director
RE: **MEASURE H UPDATE**

RECOMMENDED ACTION

For information only.

BACKGROUND

Since the passage of Measure H in March 2017, Los Angeles County has accelerated its implementation of the Homeless Initiative Strategies to combat and prevent homelessness. Over the last year there has been a major expansion of outreach, emergency shelters, rapid rehousing, and permanent supportive housing. Table 1 summarizes the accomplishments of Measure H Implementation, to date.

Measure H Accomplishments	
Strategy	Served to date
A1: Homeless Prevention Program for Families	771
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	802
B3: Partner with Cities to Expand Rapid Re-Housing	1,750
B7: Interim/Bridge Housing for Those Exiting Institutions	1,437
C4/C5/C6: Establish a Countywide SSI and Veterans Benefits Advocacy Program for People Experiencing Homelessness	5,703
D2: Expansion of Jail In-Reach	2,987
D6: Criminal Record Clearing Project	267
D7: Provide Services for Permanent Supportive Housing	1,108
E4: First Responders Training	1,152
E6: Countywide Outreach System	13,800
E8: Emergency Shelter System	10,330
E14: Services for Transition Age Youth	2,768
Total	41,723

Table 1.

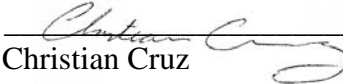
To date, 46 of the 51 Strategies have been fully or partially implemented, 20 of which were funded through Measure H (Attachment A). On May 15th, the LA County Board of Supervisors approved the LA County CEO's Measure H FY 2018-19 funding. The funding allocations by category are outlined in Table 2.


2018-2019 APPROVED MEASURE H FUNDING ALLOCATIONS (Millions)	
Prevention	\$17
Subsidized Housing	\$120.227
Increasing Incomes	\$17.83
Case Management/Services (Jail In-Reach, Criminal Record Clearing, PSH Services and Subsidies)	\$51.18
Coordinated System (Outreach, CES, Emergency Shelter, TAY Services)	\$179.185
Housing	\$15
Administration	\$1.75
TOTAL	\$402.172

Table 2.

As part of the approved FY 2018-19 funding, the LA County Board of Supervisors also directed the Chief Executive Officer to report back to the Board on August 14, 2018, with a funding recommendation and an associated plan to support the implementation of city homelessness plans from January 2019 through June 2020. The CEO has designated a \$1M place holder for the cities' homeless plans. Additionally, the Board approval of the Measure H FY 2018-19 funding included on-going funding of \$500,000 for COG's to continue regional coordination efforts.

Leticia Colchado, the LA County Homeless Initiative SPA 3 Representative, will provide an update on Measure H.

Prepared by: 
 Christian Cruz
 Management Analyst

Approved by: 
 Marisa Creter
 Executive Director

ATTACHMENTS

- Attachment A – Implementation Chart
- Attachment B – HI Quarterly Report

Approved County Strategies to Combat Homelessness Implementation Status At-A-Glance May 2018

LEGEND

Fully Implemented	Partially Implemented	Implementation targeted by July 2018	Implementation targeted by September 2018	Implementation targeted by TBD
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E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness E4 – First Responders Training	E5 – Decriminalization Policy E6 – Countywide Outreach System (H) E7 – Strengthen the Coordinated Entry System (H) E8 – Enhance the Emergency Shelter System (H) E9 – Discharge Data Tracking System E10 – Regional Coordination of LA County Housing Authorities E11 – County Specialist Support Team E12 – Enhanced Data Sharing and Tracking	E13 – Coordination of Funding for Supportive Housing E14 – Enhanced Services for Transition Age Youth (H) E15 – Homeless Voter Registration and Access to Vital Records E16 – Affordable Care Act Opportunities E17 – Regional Homelessness Advisory Council and Implementation Coordination
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B. Subsidize Housing

B1 – Provide Subsidized Housing to Homeless, Disabled Individuals Pursuing SSI (H)
B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
B3 – Partner with Cities to Expand Rapid Re-Housing (H)
B4 – Facilitate Utilization of Federal Housing Subsidies (H)
B5 – Expand General Relief Housing Subsidies
B6 – Family Reunification Housing Subsidy (H)
B7 – Interim/Bridge Housing for those Exiting Institutions (H)
B8 – Housing Choice Vouchers for Permanent Supportive Housing

A. Prevent Homelessness

A1 – Homeless Prevention Program for Families (H)
A2 – Discharge Planning Guidelines
A3 – Housing Authority Family Reunification Program
A4 – Discharges from Foster Care and Juvenile Probation
A5 – Homeless Prevention Program for Individuals (H)

C. Increase Income

C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
C2 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
C3 – Expand Targeted Recruitment and Hiring Process to Homeless/ Recently Homeless People to Increase Access to County Jobs
C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
C6 – Targeted SSI Advocacy for Inmates (H)
C7- Subsidized Employment for Adults (H)

D. Provide Case Management and Services

D1 – Model Employment Retention Support Program
D2 – Expand Jail In-Reach (H)
D3 – Supportive Services Standards for Subsidized Housing
D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
D5 – Support for Homeless Case Managers
D6 – Criminal Record Clearing Project (H)
D7- Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

(H) – Strategies eligible to receive Measure H Funding

F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning/Value Capture Strategies	
F3 – Support for Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	



SACHI A. HAMAI
Chief Executive Officer

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May 15, 2018

To: Supervisor Sheila Kuehl, Chair
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Janice Hahn
Supervisor Kathryn Barger

From: Sachi A. Hamai
Chief Executive Officer

Board of Supervisors
HILDA L. SOLIS
First District

MARK RIDLEY-THOMAS
Second District

SHEILA KUEHL
Third District

JANICE HAHN
Fourth District

KATHRYN BARGER
Fifth District

HOMELESS INITIATIVE QUARTERLY REPORT #9

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding the implementation status and outcomes of each Strategy. On December 6, 2016, the Board approved four new Strategies as part of the Measure H ordinance and those Strategies are also included in the CEO's quarterly reports.

This is the HI's ninth quarterly report. This report shows that we are making measurable progress across all dimensions of the County's commitment to combat and prevent homelessness. While the numbers of those directly served by HI Strategies are encouraging, a humanitarian crisis of such complexity will require sustained focus and collaboration with the County's partners and stakeholders. The HI continues to work closely and build capacity with a diverse and ever-growing network of partners to serve many more of our homeless neighbors.

Status Update on HI Strategies and Implementation Highlights

Of the 51 HI Strategies approved by the Board, 46 have been fully or partially implemented, as reflected in Attachment I, Implementation Status Chart. Of the 21 Strategies funded through Measure H, all except one have been implemented. Implementation status and next steps for the 51 HI strategies can be found in Attachment II. Implementation highlights for selected strategies include:

A1: Homeless Prevention Program for Families

From July 2017 through March 2018, 771 families were assisted with prevention services through the Family Solutions Centers. Of those 771 families, 300 families exited the program and 219 (73 percent) either retained their housing or transitioned into other permanent housing.

B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing Supplemental Security Income (SSI)

From July 2017 through March 2018, 802 homeless, disabled adults pursuing SSI were housed.

B3: Partner with Cities to Expand Rapid Re-Housing (RRH)

From July 2017 through March 2018, 1,750 RRH participants were placed in permanent housing.

B4: Facilitate Utilization of Federal Housing Subsidies

From July 2017 through March 2018, the Housing Authority of the County of Los Angeles provided \$880,686 in incentives to landlords to help secure 403 units for housing voucher recipients.

B7: Interim/Bridge Housing for Those Exiting Institutions

From July 2017 through March 2018, 1,437 individuals discharged from institutions were provided interim housing.

C4/C5/C6: Establish a Countywide SSI and Veterans Benefits Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness

From July 2017 through March 2018, Countywide Benefits Entitlement Services Teams assisted 5,703 disabled individuals with applications for SSI and Veterans Disability Benefits.

D2: Expansion of Jail In-Reach

From July 2017 through March 2018, 2,987 inmates received D2 Jail In-Reach services.

D6: Criminal Record Clearing Project

Since the January 2018 launch of D6 expungement services, the Public Defender held 20 record clearing services events throughout the County, engaged 267 clients, and filed 117 petitions for dismissal or reduction, 78 of which have been granted so far.

D7: Provide Services for Permanent Supportive Housing

From July 2017 through March 2018, 2,195 clients were linked to new Intensive Case Management Services slots, 1,108 clients received federal rental subsidies, 808 clients received local rental subsidies, and 476 clients were placed in permanent housing.

E4: First Responders Training

As of March 31, 2018, 42 First Responders Trainings were convened for Sheriff personnel, for a total of approximately 1,152 deputies and sergeants who have been trained since the inception of the First Responders Training on October 26, 2016.

E6: Countywide Outreach System

Between July 2017 and March 2018, Countywide outreach teams made contact with more than 13,800 individuals, connected 4,663 to services, placed 632 individuals into interim housing, and linked 267 individuals to a permanent housing program.

E8: Enhance the Emergency Shelter System

Since January 2017, contracts have been awarded to service providers for 302 new Crisis and Bridge Housing beds and 115 new Bridge Housing beds for women. From July 2017 through March 2018, 10,330 individuals entered crisis, bridge, and interim housing funded in whole or in part by Measure H. During the same period of time, 1,703 individuals exited interim housing to permanent housing.

E14: Enhanced Services for Transition Age Youth

From July 2017 through March 2018, 2,768 youth were assessed using the Next Step Tool.

Measure H Funding Recommendations for FY 2018-19

As instructed by the Board on January 30, 2018, the CEO implemented the recommended process to review and finalize Measure H funding recommendations for FY 2018-19. The process provided lead County departments and agencies the opportunity to recommend modifications to the approved, tentative FY 2018-19 funding allocations where necessary, and included a community engagement effort with the following components:

- A community webinar on March 6, 2018, to explain the draft funding recommendations;
- A public meeting on March 14, 2018, to take verbal public comment;
- Public comment period (submitted verbally and electronically) from March 6 through March 21, 2018; and

- Review and consideration of public comments by the HI and lead County departments and agencies.

The final funding recommendations are scheduled for the Board's consideration on May 15, 2018.

Public Accountability

Performance Data

The following attachments provide cumulative performance data for July 2017 – March 2018, the first three quarters of Measure H implementation:

- Attachment IIIA - Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report.
- Attachment IIIB - Data for five key strategies by service planning area (SPA).
- Attachment IIIC - Demographic information for individuals enrolled in or served by those same five key strategies, including graphs that provide a visual representation of the demographic data.

Measure H Citizens' Oversight Advisory Board (COAB)

The third meeting of the COAB took place on March 8, 2018. During that meeting, the COAB heard from homeless service providers, the Los Angeles Homeless Services Authority (LAHSA), and the Department of Health Services (DHS) about their experience with administering Measure H funds. On May 3, 2018, the COAB held its first Listening Session at the Special Services for Group – Homeless Outreach Program Integrated Care System Office in SPA 6. The COAB used this opportunity to hear from persons with lived experience, the faith-based community, and homeless service providers in the area. Information regarding past and future meetings can be found at <http://homeless.lacounty.gov/coab/>.

Success Stories

The impact of the HI is illustrated in Attachment IV, which includes success stories of formerly homeless families and individuals who have received assistance through HI Strategies.

Responses to Board Motions

During the last quarter, the CEO responded to six Board motions related to the Homeless Initiative. For summaries of these reports, please see Attachment V.

Other Key Homeless Initiative Activities

2nd Annual Homeless Initiative Conference

On February 8, 2018, the HI hosted the second annual Homeless Initiative Conference entitled "*Partnership and Innovation to Prevent and Combat Homelessness.*"

Over 550 stakeholders attended, including elected officials, County departments, cities, homeless service providers, business sector, faith-based organizations, academia, foundations, formerly homeless residents, and community coalitions, to reflect on collective achievements; discuss on-the-ground experiences related to the implementation of Measure H; and plan for the enhancement and expansion of service and housing capacity to prevent and combat homelessness in LA County. The conference included breakout sessions focusing on both current and emerging issues that are critical to the success of the HI, with emphasis on successful implementation of Measure H-funded strategies.

A summary Conference Report can be found in Attachment VI. The third annual Homeless Initiative Conference is scheduled for February 7, 2019.

Measure H Impact Dashboard

CEO worked closely with United Way Home for Good and LAHSA to develop a dashboard to display Measure H progress to the public. The initial iteration of the dashboard went live on the HI website on March 16, 2018. The dashboard data is broken down by population (single adults, veterans, youth, and people in families), and includes the following metrics for each:

1. Number who were permanently housed
2. Number of days from assessed to housed (on average)
3. Number of returns to homelessness
4. Number who were sheltered/served in interim housing
5. Number who were prevented from becoming homeless
6. Number who increased income through benefits or employment

Attachment VII provides screenshots of the first dashboard with data from July 2017 through December 2017. The dashboard can be found online at the HI website, <http://homeless.lacounty.gov>. For the first iteration of the dashboard, metrics 2, 3, and 6 listed above are not included due to limited data at this early stage in Measure H implementation. Future iterations of the dashboard will provide data for all six metrics.

Cities and Councils of Government

On June 13, 2017 and October 17, 2017, the Board allocated a combined total of over \$2,500,000 for homelessness planning grants for cities in the Los Angeles Continuum of Care and regional coordination services by Councils of Governments (COGs). Below are key efforts and milestones in working with cities and COGs:

- **Technical Assistance:** In partnership with the United Way Home for Good Funders Collaborative (Funders Collaborative), Corporation for Supportive Housing, LAHSA and County departments and agencies, the CEO convened six Technical Assistance Sessions with the 45 grantee cities from February 2018 through April 2018 that focused on: 1) Housing and land use opportunities; 2) Troubleshooting challenges and opportunities in developing or enhancing/expanding each city's Homelessness Plan; 3) Resource needs for cities to implement their Homelessness Plans; and 4) Incorporating the *Everyone In* campaign (<http://everyoneinla.org/>) into the city Homelessness Plans to effectively engage each city's residents and stakeholders to increase service and housing capacity.
- Final city plans to prevent and combat homelessness are due by the end of June 2018, though some cities have requested an extension until the end of July.

AB 210 Implementation and Prioritization of Housing and Services for Heaviest Users of County Services

County-sponsored AB 210 was signed into law by the Governor on October 7, 2017. AB 210 authorizes counties to establish homeless adult and family multidisciplinary teams to facilitate the expedited identification, assessment, and linkage of homeless individuals and families to housing and supportive services within the County. It allows participating agencies to share confidential information (both verbally and electronically) to coordinate housing and supportive services, ensure continuity of care, and reduce duplication of services.

- AB 210 became effective January 1, 2018. The HI has worked with County Counsel and participating County departments and agencies to develop a protocol, which will govern the sharing of confidential information within these teams, as well as Countywide policies and procedures. On April 5, 2018, the CEO sent a memo to the heads of participating County departments/agencies, requesting that they sign a Participating Agency Agreement to indicate that their agencies will participate in information sharing authorized by AB 210 and abide by the protocol, policies, and procedures. The deadline to submit Participating Agency Agreements was April 27, 2018.

- The HI has developed a training for personnel who will participate in information sharing under AB 210. The training will be administered by the Department of Human Resources. Participants will also be able to electronically accept the Employee Participation and Confidentiality Agreement at the conclusion of the training. Once a critical mass of personnel has completed the training, Phase 1 of implementation will begin. In this Phase, eligible personnel will share allowable information through *person to person* methods, such as phone or in person conversations, after verifying that they are eligible to do so. Phase 1 will include DHS, DMH, DPH, DPSS, LASD, LAHSA, Probation, and their contractors. Additional participating agencies will be included in Phase 2.
- The Chief Information Office is leading the development of an automated system to facilitate information sharing authorized by AB 210. Once this system rolls out, a broader set of departments and agencies will be able to participate in AB 210 information sharing.
- The new law will considerably aid in the County's efforts to prioritize the care of high-cost homeless single adults. Since December 2016, the CEO has made available to eligible County departments files with the names of their clients who are among the five percent of homeless single adults identified as the heaviest users of County services. These files have not included any past or current service information due to confidentiality restrictions. However, with the authority granted under AB 210, the CEO plans to release the next version of the five percent list with past and current service information included; as a result, participating County departments will know if individuals on their lists are utilizing other departments' services. AB 210 will greatly enhance the County's ability to prioritize housing and related services for heavy users of County services, as directed by the Board on February 9, 2016.

Job Fairs and Website

To bolster the critical Measure H ramp-up effort, in the first week of February 2018, the HI launched www.jobscombattinghomeless.org – a dedicated Webpage to connect homeless service providers in all eight Service Planning Areas to job seekers. Since the page went live, it has been the most visited page on the HI website. In its first ten weeks (February – mid-April), analytics show upwards of 20,000 overall page views, and providers have reported an increase in both the number and quality of applicants, reinforcing the value of the online jobs clearinghouse.

The HI, LAHSA, and the Office of Los Angeles Mayor Eric Garcetti held the 2nd Homeless Service Professionals Job Fair on April 13, 2018. More than 750 people attended the fair, which included over 50 employers with available job openings. Another job fair will take place in the next few months.

Homeless Outreach Web Portal (Strategy E6)

Strategy E6 has enhanced and increased outreach efforts across the County by creating new specialized multidisciplinary outreach teams (MDTs), increasing the number of general outreach workers, and establishing a countywide and SPA-level infrastructure to coordinate the full range of outreach to people experiencing homelessness. A new, critical component of this strategy is a web-based communication platform (web-based portal) to be used by first responders (law enforcement, firefighters, and paramedics), service providers, and County residents. The platform provides a tool to report street homelessness and homeless encampments. Information submitted via the platform is automatically sent to the appropriate regional coordinator, and the appropriate team is dispatched to the location within 72 hours.

A *soft launch* of the platform started on April 30, 2018, with a select group of *front-end* users, as well as MDTs and general outreach workers as *back-end* users. The soft launch will serve to measure the efficacy of the platform, work out any bugs, and get feedback from front- and back-end users in preparation for a full countywide launch targeted for the end of this month.

Collaboration with Faith Organizations

The HI continues to partner with LA Voice to provide collaboration, outreach, and technical assistance to faith communities. Aside from the ongoing one-on-one HI and Measure H education provided to faith organizations (individually or in groups), an on-line tool kit of resources for congregations addressing homelessness has been created. The toolkit includes various resources focused on: 1) advocating for housing and housing rights; 2) contact information for people who can support the work of the faith community and facilitate connections to resources; 3) discerning what role congregations can play to support the system; 4) getting funding; and 5) information/fact sheets on specific programs that congregations can support. The online toolkit can be found at <http://homeless.lacounty.gov/the-power-of-help/>.

Additionally, on April 26, 2018, an in-person session was provided for various faith leaders throughout the County, where additional details on each of the above focus areas were provided. Through the efforts outlined above, various opportunities for partnerships have been identified that the HI continues to explore with partnering departments and faith organizations.

Each Supervisor
May 15, 2018
Page 9

The next HI quarterly report will be submitted on August 15, 2018. If you have any questions, please contact Phil Ansell, Director of the Homeless Initiative, at (213) 974-1752 or pansell@ceo.lacounty.gov.

SAH:JJ:FAD
PA:JR:JK:tv

Attachments

c: Executive Office, Board of Supervisors
County Counsel
District Attorney
Sheriff
Alternate Public Defender
Animal Care and Control
Arts Commission
Beaches and Harbors
Child Support Services
Children and Family Services
Community Development Commission
Consumer and Business Affairs
Fire
Health Agency
Health Services
Human Resources
Mental Health
Military and Veterans Affairs
Parks and Recreation
Probation
Public Health
Public Library
Public Social Services
Public Works
Regional Planning
Registrar-Recorder/County Clerk
Workforce Development, Aging and Community Services
Los Angeles Homeless Services Authority
Superior Court

Homeless Initiative Quarterly Report No. 9 – As of April 12, 2018

Status of Strategies to Combat Homelessness

(H) after Strategy Name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
PREVENT HOMELESSNESS		
A1: Homeless Prevention Program for Families (H) <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016	<ul style="list-style-type: none"> March 1, 2018: The contract for expanded legal services using Measure H funding began. Inner City Law Center is working with the Los Angeles Homeless Services Authority's (LAHSA's) capacity building department to schedule a series of legal trainings for the Coordinated Entry System for Families (CESF) providers. LAHSA has been meeting with the U.S. Department of Housing and Urban Development (HUD) Technical Assistance (TA) on a weekly basis via phone or in-person to discuss creating a diversion screening tool as well as a training on diversion for funded providers. A working group with CESF providers regarding the prevention program and targeting tool for possible system changes is planned starting July 2018. 	LAHSA will continue to work with HUD TA on development of a diversion screening tool and training.
A2: Discharge Planning Guidelines <u>Actual Implementation Date:</u> June 2017	<ul style="list-style-type: none"> The Guidelines have been developed and are available to all government and private agencies. 	Chief Executive Office Homeless Initiative (CEO-HI) will work with agencies interested in implementing the Guidelines.
A3: Housing Authority Family Reunification Program <u>Actual Implementation Date:</u> March 2016	<ul style="list-style-type: none"> Los Angeles Sheriff Department (LASD) continues to make referrals from in-custody population prior to release. During this reporting period LASD referred 27 clients for eligibility screening. Probation continues screening for homeless individuals who fit the criteria for participation and served at Probation Area Offices adjacent to A3 providers. During this reporting period, Probation referred 904 clients for eligibility screening. 	Continue to expand outreach efforts to identify supervised persons who can qualify for and benefit from this program.

<p>A4: Discharges from Foster Care and Juvenile Probation</p> <p><u>Actual Implementation Date:</u> Phase I: January 2018</p> <p><u>Target Implementation Date:</u> Phase II: July 2018</p>	<p><u>Phase I:</u></p> <ul style="list-style-type: none"> • Co-location of the Coordinated Entry System for Youth (CESY) continues in Department of Children and Family Services (DCFS) regional offices in each Service Planning Area (SPA). The goal of this pilot is to explore the most appropriate strategy for connecting current and former foster youth who need housing to available resources. Since the last report, CESY agencies have co-located on varying schedules in the following DCFS Offices: <ul style="list-style-type: none"> ○ SPA 1: DCFS - Antelope Valley ○ SPA 2: DCFS - Chatsworth and Van Nuys and expanding to Santa Clarita soon ○ SPA 3: DCFS - Pomona ○ SPA 4: DCFS - Metro North ○ SPA 5: DCFS - West Los Angeles ○ SPA 6: Still in the planning stage of co-locating staff. The DCFS Regional Administrators from the SPA 6 offices are scheduled to have an in-service training prior to determining the target date of CESY co-location. ○ SPA 7: DCFS - Santa Fe Springs and Belvedere. Exploring collocation at Probation Office as well. ○ SPA 8: DCFS - South County and Torrance • The online DCFS discharge survey has been implemented and is available for youth to complete at the time of exiting foster care. • Two pilots underway in SPA 2 and SPA 3 involving CESY and DCFS/Probation <ul style="list-style-type: none"> ○ Pilot in SPA 2 focused on serving AB12 youth to secure Supervised Independent Living Program (SILP) housing through Housing Navigation assistance and flex funding to support move-in costs ○ Pilot in SPA 3 focused on streamlining the process to identify youth exiting care and assess for housing and supportive services need. Pilot is underway in both DCFS Pomona Regional Office and Probation's Camp Rocky. • Memorandum of Understanding (MOU) with LAHSA was executed in support of LAHSA's application for the HUD's Youth Homeless Demonstration Program (YHDP) Grant. <p><u>Phase II:</u></p> <ul style="list-style-type: none"> • DCFS and Probation continue to move forward internally with discussion around implementation of strengthened discharge policy and, potentially, additional staffing focused on homelessness. • Expansion of pilots described above. • Enhanced data collection. 	<ul style="list-style-type: none"> • Continue to monitor implementation of CESY and DCFS/Probation Pilots. • Continue internal processes to implement strengthened discharge policies in both DCFS and Probation
<p>A5: Homeless Prevention Program for Individuals (H)</p>	<ul style="list-style-type: none"> • Program started February 2018 • On March 12, 2018, LAHSA conducted an on-boarding session, which provided an overview of the prevention and diversion programs. The session identified the difference between prevention and diversion, expectations of providers, services provided, and an additional webinar to discuss the Homeless Management Information System (HMIS) system. 	<p>LAHSA will continue to work with HUD TA on the diversion screening tool and training.</p>

<p>Actual Implementation Dates: Homeless prevention services: February 2018 Legal services for people at risk of homelessness: March 2018</p>	<ul style="list-style-type: none"> • Inner City Law Center is working with LAHSA's capacity building units to schedule a series of legal trainings for the providers. • LAHSA has been meeting with HUD TA on a weekly basis via phone or in person to discuss creating a Diversion screening tool as well as a training on Diversion for funded providers. 	
SUBSIDIZE HOUSING		
<p>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)</p> <p>Actual Implementation Dates: Phase 1: June 2016 Phase 2: October 2016</p>	<ul style="list-style-type: none"> • Completed on-boarding activities for new staff funded through Measure H. • Ongoing monitoring of program operations and subsidy issuances across all 14 General Relief (GR) offices. • Due to very low participant attrition, DPSS projects not enrolling new participants during FY 2018-19. DPSS has identified a need to partner with agencies that administer permanent housing options to which certain Strategy B1 participants could transition. This will create the opportunity for additional homeless, disabled GR participants to enroll under Strategy B1. 	<ul style="list-style-type: none"> • On-going discussion around opportunities to better integrate Strategy B1 with other HI strategies • Explore opportunities to integrate feedback received from the Lived Experience Advisory Group.
<p>B2: Expand Interim Assistance Reimbursement to additional County Departments and LAHSA</p> <p>Target Implementation Date: September 2018</p>	<ul style="list-style-type: none"> • The CEO provided LAHSA and the Departments of Health Services (DHS), Probation, and Public Health (DPH) with the minimum claiming requirements for the Department of Public Social Services (DPSS) to potentially administer the collection of Interim Assistance Reimbursement (IAR) on their behalf. • CEO provided a survey to LAHSA, DPH, DHS and Probation to assess services provided to homeless, disabled individuals pursuing Supplemental Security Income (SSI) to determine the volume of claims that would potentially be collected by DPSS on the impacted department's behalf. Survey responses due to CEO on May 14, 2018. • Meeting scheduled to discuss survey responses and DPSS assessment of resources on May 30, 2018. 	<ul style="list-style-type: none"> • Compile survey responses of claimable expenses. • Determine resources needed by LAHSA, DHS, Probation, and DPH to prepare suitable IAR claims. • Determine resources needed by DPSS to administer claims on behalf of interested agencies/departments. • Determine technical needs to ensure claims can be processed timely. • Develop MOU between DPSS and interested agencies/departments for the collection of IAR, if this approach is determined to be feasible.
<p>B3: Partner with Cities to Expand Rapid Re-Housing (H)</p> <p>Actual Implementation Dates: Housing and Jobs Collaborative (HJC): January 2016</p>	<ul style="list-style-type: none"> • LAHSA has been meeting with HUD TA on a weekly basis to begin implementing Rapid Re-Housing (RRH) learning communities for direct line staff and program managers as well as developing targeted training and a RRH program guide. • The first RRH learning community meeting for direct line staff took place on April 12, 2018 and will occur every other month. The first RRH learning community meeting for program managers took place on April 12, 2018 and will occur quarterly. • Preparation for the Domestic Violence(DV)/Intimate Partner Violence (IPV) RRH learning community has begun. The first DV/IPV RRH learning community session took place on April 3, 2018 and was coordinated by the LAHSA RRH Coordinator and LAHSA DV Coordinator. 	<p>DHS and Brilliant Corners will continue to work on agreements with Culver City and Burbank.</p>

<p>LAHSA's Family and Youth Rapid Re-Housing: September 2016 LAHSA's Single Adult Rapid Re-Housing: July 2017</p>	<ul style="list-style-type: none"> • The LAHSA Performance Management unit conducted a deep dive analysis of RRH programs in all systems. The results of the analysis informed targeted on-site technical assistance and training needs. The LAHSA Performance Management unit has implemented this effort to address the needs of the program and provide support to program operations. • DHS continues to pursue agreements with cities, wherein cities contribute a portion of the funds for B3 to house people experiencing homelessness in their jurisdiction. DHS executed an agreement with Santa Monica on April 18, 2018. DHS has discussed possible agreements with the cities of Burbank and Culver City. • LAHSA has begun implementing its Active Contract Management model with RRH providers. Active Contract Management provides monthly performance analysis for provider contracts to identify any areas of progress or concern. LAHSA has conducted over 15 site visits to address several areas of concern, which include, but are not limited to: low performance numbers, unknown exits, missing data, fiscal reconciliation, and program design. 	
<p>B4: Facilitate Utilization of Federal Housing Subsidies (H) <u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> • The Housing Authority of the County of LA (HACoLA) attended meetings and community events such as the National Association of Residential Property Managers (NARPM) Owner Workshop in Glendale, Buildings Expo in Pasadena, Landlord Meet and Greet at the VA Medical Center in West Los Angeles, and South Bay Cities Council of Governments (SBCCOG) General Assembly in Carson to market and educate the public on HACoLA's incentive programs. • On February 5, 2018, HACoLA lifted the suspension of vouchers and applications for the Housing Choice Voucher (HCV) Program that had been in effect since April 11, 2017. As a result, new homeless families/individuals can now be admitted into the HCV Program. During the suspension, lease-up activities with the Continuum of Care/Shelter Plus Care, and VASH programs continued. • Executed an interagency agreement with Long Beach PHA to begin providing HIP incentives. • Trained Housing Authority of the City of Los Angeles (HACLA) and Long Beach on HIP processes and use of HACoLA's HIP dashboard. 	<ul style="list-style-type: none"> • HACoLA will continue to schedule additional HouseLA events with Members of the Board of Supervisors, along with other local public housing authorities receiving Measure H dollars. • HACoLA plans to expand its marketing and outreach efforts to recruit new property owners/managers to participate in its incentive program.
<p>B5: Expand General Relief Housing Subsidies <u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> • On-going monitoring of program operations and subsidy issuances across all 14 GR offices • In March 2018, DPSS and DPH met to discuss the financial and operational implications of accessing Drug Medi-Cal funding available for substance use disorder (SUD) services provided for GR participants under the Mandatory SUD and Recovery Program (MSUDRP). • The challenge to realizing savings for the MSUDRP is the certification process of residential drug treatment centers. The centers must be certified before costs associated with substance use services provided as part of the MSUDRP could be shifted to Drug Medi-Cal. • DPSS continues to fund SUD services for GR participants through MSUDRP and is working with DPH to identify additional non-residential and outpatient services provided through MSUDRP that may be shifted to Drug Medi-Cal. Additionally DPH continues to work with the California Department of Health Care Services to certify residential treatment centers to 	<p>Continued discussion between DPSS and DPH around potential claiming of MSUDRP services to Drug Medi-Cal.</p>

	<p>achieve savings in residential services provided through MSUDRP. As services are identified as Drug Medi-Cal eligible, resulting savings will be reinvested into Strategy B5 to fund additional housing subsidies for GR participants.</p>	
<p>B6: Family Reunification Housing Subsidy (H)</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> Continued monthly B6 collaborative meetings at Children's Court that include all contracted housing agency managers, Community Development Commission (CDC), DPSS and Children's Court Liaison. LA County selected to participate in the One Roof Leadership Institute for Supportive Housing & Child Welfare Partnerships, a national cohort of five communities from the states of Washington, California, Illinois, Missouri, and Maryland/D.C. that will be working with Corporation for Supportive Housing (CSH) and each other, with the goal of developing child welfare and supportive housing partnerships that will lead to the creation of new supportive housing for child welfare involved families. Continuing intake of referrals for B6 services and connection to housing resources to support reunification. 	<p>DCFS continues to ramp up efforts to increase the number of families housed and employed.</p>
<p>B7: Interim/Bridge Housing for Those Exiting Institutions (H)</p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> In conjunction with LAHSA, the County Health Agency (DHS, DMH, and DPH), continued working towards the development of a universal referral system into, across, and between LAHSA, the Health Agency, and contracted crisis beds/interim housing providers. A triaging/screening tool was developed and approved by LAHSA and the Health Agency to receive and route referrals from referral agencies. This triaging and screening tool is being used to determine the appropriate placement for the participant, thereby identifying the B7-funded interim housing environment that will provide the most appropriate level of care to meet the participant's need. LAHSA and the Health Agency began formalizing coordination processes for referrals between and amongst agencies in March 2018. Work continues to create and refine common documentation and identify partners to pilot this cross-system referral process. Interim Housing coordination will allow for LAHSA and the Health Agency to create a holistic view of countywide interim housing opportunities. DHS-HFH continued to focus its efforts on working with private hospitals, managed care plans, and the County jail system on providing interim housing to individuals being exited from institutions. Trainings, in-services, and technical assistance were conducted with these institutions. DHS-HFH responded to an urgent request from the D2 (Jail In-Reach program) to provide interim housing to homeless individuals with complex mental health issues being exited from jail in a surge of approved early releases. DHS-HFH continued to provide trainings and guidance to referral entities related to their referral process and appropriate referrals for interim housing. DMH, DHS, and LAHSA have hired "air-traffic controllers," which are dedicated staff that receive and route interim housing referrals and facilitate placement into Health Agency and LAHSA-funded Interim and Bridge Housing programs. In this quarter, DMH, DHS, and 	<ul style="list-style-type: none"> LAHSA and the Health Agency will continue to work on a centralized referral system in which staff can work together to ensure that everyone eligible is referred to the appropriate bed based on the participant's needed level of care. DHS-HFH will continue to identify and bring on new interim housing beds to reach the goal of 250 new beds this fiscal year for Measure H. DHS-HFH will continue to identify training needs and provide trainings for both referring entities and interim housing providers to ensure that consistent delivery of quality interim housing services is maintained. In partnership with LAHSA and CSH, DPH will train treatment providers on the CES, CES assessment tools, housing referrals, and the HMIS. Trainings are slated to occur between May and June 2018.

	<p>LAHSA have worked closely on improving the referral process to create a coordinated seamless system for individuals accessing services through B7 and E8.</p> <ul style="list-style-type: none"> • DHS-HFH, in collaboration with Office of Diversion and Reentry (ODR,) is continuing to implement/improve medication support programs and related policies and procedures within their contracted interim housing sites. The clinical team at ODR assisted with monitoring agencies' progress in this area. • DPH-Substance Abuse Prevention and Control (SAPC) convened a meeting with its providers on February 26, 2018 to present information on the new bed rates for general and perinatal patients and other issues. On February 22, 2018, DPH-SAPC conducted a training on how to submit B7 authorization requests, discharge documentation, and billing claims in the newly-launched electronic health record system, known as Sage. • The authorized Recovery Bridge Housing (RBH) stay for the general population (18 years of age and older) has been extended from 90 to a maximum of 180 days. The extension allows homeless patients additional time to be matched to alternative or permanent housing. 	
<p>B8: Housing Choice Vouchers for Permanent Supportive Housing</p> <p><u>Actual Implementation Date:</u> June 2018</p>	<ul style="list-style-type: none"> • On April 11, 2017, HUD deemed HACoLA as a shortfall agency due to federal funding limitations. HACoLA was required to suspend all vouchers and applications issued for the HCV Program. • On February 5, 2018, HACoLA lifted the suspension on previously- suspended vouchers and on applications for vouchers. 211 voucher holders resumed their search for housing and 276 applicants received new application packets. • With the lifting of the voucher and application suspension, HACoLA collaborated with LAHSA regarding applications of clients that LAHSA had referred. HACoLA also requested 25 new homeless referrals from LAHSA on a weekly basis starting immediately. • See Strategy B4 status for information on HACoLA's work with other PHAs. 	<ul style="list-style-type: none"> • HACoLA will continue to refer voucher holders to the Housing Advisory Unit for housing location assistance (related to HI Strategy B4). • HACoLA will continue to process new contracts for voucher holders who have located housing.
INCREASE INCOME		
<p>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</p> <p><u>Actual Implementation Date:</u> December 2016</p>	<ul style="list-style-type: none"> • The Workforce Development, Aging, and Community Services (WDACS) Department has agreed to assist with finding coverage for the Antelope Valley through one of their America's Job Centers of California (AJCCs). The AJCC will submit a proposal to South Bay Workforce Investment Board (SBWIB), the DPSS contractor for C1, to be a provider for the Antelope Valley via the Request For Proposals (RFP) process. 	<p>DPSS will follow up on the RFP process with the SBWIB.</p>
<p>C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)</p>	<ul style="list-style-type: none"> • WDACS held weekly planning meetings with Roberts Enterprise Development Fund (REDF) to execute roll out of the County LA:RISE program throughout the LA Basin Workforce Development Regional Planning Unit (RPU) in conjunction with all seven workforce development boards (WDBs) in the RPU. 	<ul style="list-style-type: none"> • WDACS will finalize contracts with remainder of participating WDBs by May 30, 2018. • By May 1, 2018, release RFP for Countywide LA:RISE launch.

<p>C2 Implementation Dates: Phase 1 (County adoption of Social Enterprise Preference Program) Actual - October 2016</p> <p>Phase 2 [Complete Feasibility Study, assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs)] Target - September 2018</p> <p>Phase 3: (Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs) Target - September 2018 (pending results of Phase 2)</p> <p>C7: Subsidized Employment for Homeless Adults (H)</p> <p>C7 Implementation Dates: Phase 1 (Scale LA:RISE model): Actual - July 2017</p> <p>Phase 2 (Implement LA:RISE Countywide) Target July 2018</p>	<ul style="list-style-type: none"> • Efforts to develop and expand the capacity of the region's social enterprises (SEs) to provide LA:RISE services continue. REDF has engaged an additional four SEs, adding to the 19 SEs that were previously engaged. REDF is helping them to develop their fiscal and administrative capacity to operate as an employment social enterprise that serves homeless individuals. In addition, SE's were invited to participate in a series of fiscal trainings on cost allocation delivered by the Auditor-Controller's Office in partnership with WDACS. • To better allow for SE capacity building to effectively implement the LA:RISE model region-wide, the countywide launch of LA:RISE has been delayed until June 2018. • WDACS developed materials necessary for procurement of SE to roll out LA County LA:RISE. • WDACS developed a Policy and Program Directive to the AJCCs and to remaining WDBs on required tasks and instructions for implementing LA County LA:RISE, as well as all materials necessary to amend participating AJCC contracts/ WDACS' contracts with WDBs to implement LA County LA:RISE. • Verdugo WDB proposed to serve 13 individuals with Measure H funding. To date, Verdugo has enrolled the first cohort of six individuals into their subsidized employment program and WIOA. The second and final cohort of seven individuals is scheduled to start April 9, 2018. All participants are scheduled to complete their employment program by early June 2018. • Proposals from two other WDBs were modified to reflect the revised WDB employment program for homeless individuals in March and funding will be released by May 2018. Funds will carry over so WDB's can execute program. • WDACS hosted a Social Enterprise Outreach and Orientation event on March 22, 2018. Department representatives provided information on how an organization can be certified as an SE by the Department of Consumer and Business Affairs, the benefits of certification, and how to apply for the Request for Statement of Qualifications (RFSQ) to get on the WDACS Social Enterprise Master Agreement list. There were 37 organizations registered for the event, including for-profit, non-profit, and faith-based organizations. 	<ul style="list-style-type: none"> • Release WDB Directive by May 30, 2018. • REDF will continue moving forward in identifying and assessing County-certified Social Enterprises that are primed for development into an ASO as part of the implementation of C2. 																
<p>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs</p> <p>Actual Implementation Dates: Phase I: October 2016 Phase II: May 2017</p>	<ul style="list-style-type: none"> • Utilizing the Department's TempLA Registry, the Department of Human Resources (DHR) has increased the hiring of previously homeless individuals from 16 to 21. • Hired individuals are on temporary assignment in the following departments: DCFS (2), DHR (2), DMH (6), Probation (1), Public Library (1), DPSS (6), and Public Works (3). <table border="1" data-bbox="583 1289 1409 1448"> <thead> <tr> <th>Department Temp Assignment</th> <th>As of 9/30/17</th> <th>As of 12/31/17</th> <th>As of 3/31/18</th> </tr> </thead> <tbody> <tr> <td>DCFS</td> <td>6</td> <td>5*</td> <td>2*</td> </tr> <tr> <td>Fire</td> <td>0</td> <td>1</td> <td>0*</td> </tr> <tr> <td>DHR</td> <td>0</td> <td>2</td> <td>2</td> </tr> </tbody> </table>	Department Temp Assignment	As of 9/30/17	As of 12/31/17	As of 3/31/18	DCFS	6	5*	2*	Fire	0	1	0*	DHR	0	2	2	<p>DHR will continue to expand its network and outreach to Community Based Organizations (CBOs) and SE Agencies to promote County employment opportunities by developing strong and lasting partnerships with the County departments.</p>
Department Temp Assignment	As of 9/30/17	As of 12/31/17	As of 3/31/18															
DCFS	6	5*	2*															
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<p>C4/C5/C6: Countywide Benefits Entitlement Services Teams (CBEST) (H):</p> <p>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</p> <p>C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness</p> <p>C6: Targeted SSI Advocacy for Inmates</p> <p><u>Actual Implementation Date:</u> April 2017</p>	<ul style="list-style-type: none"> • DHS staff, in collaboration with DPSS, DMH, and Inner-City Law Center, held a 5-day CBEST "Bootcamp" for contracted staff in January-February 2018. • Department of Military and Veterans Affairs (DMVA) provided a Veterans Benefits In-Service Training for CBEST teams in March 2018. • Veteran Benefits Screening 101 was provided for CBEST teams in March 2018. • DHS staff in collaboration with DMH and Inner-City Law Center developed new field-based methodologies to assist the CBEST advocates to strategize and complete complex disability cases, including weekly or bi-weekly case conferencing and monthly application clinics. Case conferencing includes presentation of new and complex cases by the CBEST advocates to the clinical and legal team for purposes of identifying the best strategy for each case. Application clinics occur in two SPAs each week and are focused on completing documents and conducting final quality review of applications prior to submission. • DHS continues to engage stakeholders, such as DMVA, DPSS, LASD, DMH, Social Security Administration (SSA), Veterans Administration (VA), and the California Department of Social Services (CDSS) in both monthly and quarterly meetings through various presentations and trainings on CBEST. • LA County was awarded \$17.2 million from the State of California for Housing and Disability Assistance Program (HDAP) and the Board approved acceptance of these funds on April 10, 2018. HDAP funding is available through June 2020. • DHS established referral pathways with ODR and began piloting new referral pathways for "High Level of Care" clients in Board and Care facilities. • CBEST teams launched Organizational Representative Payee Services on February 1, 2018, although actual representation is subject to approval by SSA when the first client is identified and brought into SSA offices. • DMH began co-location of CBEST-dedicated Consultation and Record Retrieval Evaluation Services clinicians in DMH directly-operated clinics. 	<ul style="list-style-type: none"> • Complete coordination with Homeless Adult System of Care (targeting June 2018) • Complete coordination with Health and Mental Health Agency Systems of Care (targeting September 2018) • Complete coordination with Children's and TAY Systems of Care (targeting December 2018) 																				

PROVIDE CASE MANAGEMENT AND SERVICES		
<p>D1: Model Employment Retention Support Program</p> <p><u>Actual Implementation Dates:</u> Phase 1: January 2017 (DPSS Lead) Phase 2: July 2017 and on-going (WDACS Lead)</p>	<p>WDACS has continued its efforts in launching LA County's LA:RISE program and has embedded Strategy D1 in its C2/C7 strategies by including intensive employment retention as a key element of LA County LA:RISE.</p>	<ul style="list-style-type: none"> • Implementation of LA County LA:RISE in July 2018. • WDACS is working with CEO and other partners to refine a strategy for implementing the employment retention support program for all homeless-focused employment programs, countywide. An intensive strategy session is planned for summer or fall 2018.
<p>D2: Expand Jail In Reach (H)</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> • Monthly D2 planning/collaboration meetings were held during this quarter in conjunction with the ODR service provider monthly meetings that include the four in-reach agencies and staff from HFH, ODR, Sheriff's Department, and DHS-Correctional Health. • D2 case conference meetings implemented in the prior quarter continued during this period with each of the in-reach agencies. Individual client cases are discussed to troubleshoot and collaborate on case planning and services. Meetings are scheduled every two weeks. • New protocols were implemented at the end of this period to enhance tracking of data and program metrics. An interview worksheet was developed for agency case managers to track data metrics at client visits in the jail and the community. These are submitted weekly to the DHS D2 Clinical Social Workers. • New protocols were also implemented with HFH to allow D2 referrals for permanent supportive housing slots for clients meeting the traditional HFH eligibility criteria of chronic, complex health, or mental health conditions along with a history of utilization of DHS hospitals, emergency rooms, or clinics. • The CBEST SSI advocacy program expanded to include on-site services at LA County jail facilities and D2 staff has already started referring clients. • This reporting period marked the implementation of the change in focus of D2 from the Vulnerability Index – Service Prioritization Decision Tool (VI-SPDAT) assessments to ongoing case management and the development of a more cohesive team model between DHS D2 staff and D2 CBOs. 	<ul style="list-style-type: none"> • In-reach agencies to continue recruitment for vacant case manager positions. • Complete training of new DHS Clinical Social Worker. • Further increase connections to community resources.
<p>D3: Supportive Service Standards for Subsidized Housing</p> <p><u>Target Implementation Date:</u> July 2018</p>	<ul style="list-style-type: none"> • A baseline matrix of supportive services and services flow chart has been drafted and needs to be reviewed by the D3 Workgroup members and updated accordingly. • LAHSA will invite the smaller public housing authorities in the County to encourage their participation in the process of developing standards for supportive services in subsidized/permanent supportive housing. 	<ul style="list-style-type: none"> • LAHSA is currently working to schedule a meeting of County Department representatives and other stakeholders for May 2018. • In addition, LAHSA will set up community meetings to gather input from permanent supportive housing (PSH) provider

	<ul style="list-style-type: none"> Given the importance of including all the housing authorities in the County, it is recommended that the target implementation date for both City Strategy 4E and D3 be extended to July 2018. 	agencies and PSH residents with lived experience.
<p>D4: Regional Integrated Re-entry Networks – Homeless Focus (H)</p> <p><u>Target Implementation Date:</u> TBD: New date will be identified after the DHS, LASD, and CEO-HI meeting</p>	<ul style="list-style-type: none"> A proposal was submitted to the CEO-HI lead recommending that the funds be used to provide permanent supportive housing slots dedicated for individuals experiencing homelessness who are re-entering the community from jail or prison. A meeting is currently being scheduled to discuss this proposal. With large contracts being initiated for efforts through the WPC Re-entry program and ODR to serve the re-entry population through community based organizations, it is expected that there will be a sufficient supply of intensive case management services available for this population, including assistance with housing navigation. However; the main gap that exists is the lack of dedicated permanent supportive housing slots for re-entry clients experiencing homelessness. 	A meeting between DHS, LASD, and the CEO-HI to discuss the reprogramming proposal is forthcoming.
<p>D5: Support for Homeless Case Managers</p> <p><u>Implementation Dates:</u> Actual: December 2016-March 2018: DMH, Public Library, Department of Consumer and Business Affairs (DCBA), Alternate Public Defender, Public Defender, and Child Support Services Department (CSSD)</p> <p>Target Summer 2018 - for remaining applicable County Departments where referrals are appropriate.</p>	<ul style="list-style-type: none"> The CEO and LAHSA continue to focus on providing individual TA to County departments implementing the referral and co-location process in coordination with the CES. DMH, Public Libraries, DCBA, Alternate Public Defender, Public Defender, and CSSD are actively submitting referrals to the CES. LAHSA and the CEO-HI held a D5 training in April 2018 and will host another in May 2018 for County department staff. A new older adults pilot between the CES outreach agencies and four meal sites operated by WDACS and the City of LA Aging Department will be implemented in May 2018. The purpose is to connect older adults accessing meal programs with the homeless services delivery system. 	<ul style="list-style-type: none"> D5 trainings will continue so County department staff can make referrals for homeless clients. The older adults pilot will continue to allow the partners to explore ways in which the older adults system and homeless services system can support one another. Two CES providers will be co-located at the central WDACS Adult Protective Services site.
<p>D6: Criminal Record Clearing Project (H)</p> <p><u>Actual Implementation Date:</u> January 2018</p>	<ul style="list-style-type: none"> During this reporting period, 18 record clearing projects were convened at community-based and government agencies and Homeless Connect events throughout the County. A total of 115 total Petitions for Dismissal/Reduction were submitted and 53 were granted. During this reporting period, the Public Defender purchased and equipped two vehicles to be available for various events and locations across the County to clear criminal records. 	<ul style="list-style-type: none"> Formalize a collaboration with the LA City Attorney's Office Homeless Court program under Strategy D6. Continue to schedule criminal record clearing events with CBOs and government agencies Continue development of Homelessness status data field in the Client Case

		<p>Management System and integration of HMIS Data with current data base.</p> <ul style="list-style-type: none"> • Continue collaboration with D5 (Support for Case Managers) strategy leads to ensure D6 clients benefit from D5 case management processes. • The two vehicles will be ready for use in mid-May 2018.
<p>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)</p> <p><u>Actual Implemented Date:</u> July 2017</p>	<ul style="list-style-type: none"> • DHS entered into 21 new Intensive Case Management Services (ICMS) work orders. • DMH finalized recommendations for Housing Full Service Partnerships (FSP) contracts. • DPH-SAPC has completed the recommended contract augmentation amounts for the Client Engagement and Navigation Services (CENS) providers. • DPH-SAPC has also developed a referral form that will be used by DMH, DHS and PSH staff for requesting SUD screenings and referrals. 	<ul style="list-style-type: none"> • DPH-SAPC will complete augmentations to service contracts by the third quarter of Fiscal Year (FY) 2017-18. Upon approval, DPH-SAPC will start implementing services at PSH sites. • In collaboration with the strategy co-leads, DPH-SAPC will be selecting the CENS providers during the third quarter of FY 2017-2018. Implementation plans will be finalized including targets, development of the CENS D7 Protocol, and launch CENS services at PSH sites. • The Health Agency has received an allocation of tenant-based Section 8 vouchers from HACLA. A plan to release these vouchers will be created to continue to meet the goals of D7.
CREATE A COORDINATED SYSTEM		
<p>E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits</p> <p><u>Actual Implementation Dates:</u> Advocacy with SSA – April 2017 Advocacy with VA – December 2017</p>	<ul style="list-style-type: none"> • HI Team member appointed to West Los Angeles Veterans Affairs (West LA VA) Campus Oversight and Engagement Board continues to participate as ex-officio Board member and provide input on the development of the West LA VA campus to strengthen access and connection to resources. • CBEST continues collaboration with the SSA to maximize effectiveness of working relationship with SSA and streamline SSI application process for disabled homeless individuals. 	<ul style="list-style-type: none"> • Continue collaboration with SSA and monitoring of administrative processes developed for CBEST. • Continued collaboration with VA, DMVA, veterans' service organizations, and DHS to continue exploring opportunities for enhanced partnership and collaboration to identify specific opportunities to streamline processes for applications for Veterans benefits.

<p>E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services <u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> • DPH-SAPC continued to engage in a range of implementation activities for the Drug Medi-Cal Organized Delivery System (DMC-ODS) including mandatory treatment provider meetings, which are held monthly to deliver technical assistance and training, disseminate system-level changes, describe treatment standards and expectations, and offer the provider network an opportunity to communicate successes and challenges with System Transformation to Advance Recovery and Treatment through an Organized Delivery System (START-ODS) operations. • Participants included network providers, SB 82 Learning Collaborative, California Institute for Behavioral Health Solutions (CIBHS), and Learning Collaborative consisting of provider agencies. 	<p>DPH-SAPC will continue to work with CIBHS to conduct regional workshops and individualized technical assistance to providers to support: 1) obtaining DMC-certification; and 2) improving business capacity and treatment delivery.</p>
<p>E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness</p> <p><u>Target Implementation Dates:</u> The remaining WPC program components will be implemented in Summer 2018.</p> <p>Strategies involving Health Home opportunities will be implemented in 2019.</p>	<ul style="list-style-type: none"> • Fifteen out of 16 WPC programs are implemented, including five for high-risk homeless populations, two for justice-involved populations, three for individuals with serious mental illnesses, programs for high-risk pregnant woman, individuals with substance use disorder and those with chronic medical conditions who have frequent hospital admissions, and a legal medical partnership program. • Medical Legal Partnership has been launched. WPC's partner attorneys, coordinated through the lead agency, Neighborhood Legal Services of Los Angeles, work with care team members to address participants' legal issues related to housing, public benefits, family law, health care access, income, food stability, etc. • The Comprehensive Health Accompaniment and Management Platform (CHAMP), which contains WPC enrollments, demographics, screens and assessments, care plans, and program-related encounter information, continues to undergo design improvements with the goal to streamline the client platform to reduce barriers for program placement, improve client care, and increase data quality. • Data use agreements with the Health Plans are almost finalized and will be modified for CBOs. 	<ul style="list-style-type: none"> • The WPC juvenile justice program will be implemented in the next few months. • Integration of the WPC and HFH's CHAMP databases will be finalized. • Program improvement efforts across all WPC programs to build capacity, increase enrollments, and improve care coordination will continue.
<p>E4: First Responders training</p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> • A First Responders curriculum follow-up meeting was convened with LAHSA to discuss the training curriculum overview. • LAHSA and LASD meet quarterly to review process/curriculum to ensure continued efficacy of the training and LAHSA's role co-teaching Module One, "Understanding the Homeless." • During this reporting period LASD's Homeless Outreach Services Team (HOST) conducted nine training sessions with LASD patrol personnel, various local law enforcement agencies, and Los Angeles City staff. • During this reporting period, HOST lead Sheriff lieutenant attended meetings with LASD station personnel, local law enforcement agencies, State law enforcement, local business leaders, city councils, and city staff, and spoke on four panels to educate attendees about available outreach services and First Responders Training. 	<ul style="list-style-type: none"> • Additional HOST trainings have been scheduled for April 11 and 25; May 9, 23 and 30; and June 13, 2018. • The Homeless First Responder training session, conducted as a part of Patrol School was held for the first time on November 27, 2017. An additional class will take place on May 8, 2018.

<p>E5: Decriminalization Policy</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<p>LASD's Homeless Policy implemented on January 1, 2017.</p>	<p>LASD will continue to disseminate Homeless Policy and Newsletter to all Department personnel.</p>
<p>E6: Countywide Outreach System (H)</p> <p><u>Actual Implementation Date:</u> March 2017</p>	<ul style="list-style-type: none"> • LAHSA and the Health Agency continued to host meetings with E6 contract agencies to discuss multi-disciplinary team (MDT) implementation and outreach coordination plans for each SPA to develop a comprehensive plan to ensure coverage of the entire SPA and to enhance outreach coordination. • LAHSA completed the design and internal testing of the Los Angeles Homeless Outreach Portal (LA-HOP) in mid-March. Training for the portal was held in late March for more than 250 outreach workers and all Outreach Coordinators. A webinar/training was conducted in March 2018, which was recorded and a manual was created to enable new outreach team members to be trained. • The Health Agency and LAHSA continued to meet with County and City Departments and other key partners to discuss ways to better work together and provide outreach capacity. For example: <ul style="list-style-type: none"> ○ accessing interim/bridge/crisis housing beds and linking to DMH services; ○ coordinating street-based teams and DPH nurses to provide Hepatitis A education and vaccination across all SPAs; and ○ working closely with LA County and City Fire to address Fire Safety issues in both Very High Fire Hazard Severity Zones and other areas of concern. • On March 15, 2018, LAHSA and the Health Agency had the kick-off meeting to plan collaborative training for all newly- hired Homeless Engagement Teams (HETs), MDT and SB 82 Mobile Triage Team members with a goal of shared foundational training and reinforcement of coordination and collaboration for all teams. • E6 Outreach Coordinators, LAHSA Outreach coordinator and other outreach teams, participated in the CEO-HI's workgroup on the planning and implementation of expanded outreach along the Alameda Transportation Corridor. • As of March 31, 2018, 26 MDTs and 7 Public Space Generalist Teams (of two staff) were operating Countywide with a goal of ramping up to 36 MDT's and 20 Public Space Generalist Teams by June 30, 2018. • As of March 31, 2018, LAHSA's Access and Engagement (A&E) department had hired 95% of its Measure H expansion positions, with an additional 5% currently identified and in the hiring process. 	<ul style="list-style-type: none"> • Hiring of new E6 staff will continue as will trainings for new staff, and technical assistance sessions for providers. • The next MDT Learning Collaborative is scheduled for May 14, 2018 for a training entitled "Burnout Prevention: Compassion Fatigue, Vicarious Trauma and Self Care in Helping Professionals". On June 21, 2018, the Health Agency Learning Collaborative will offer a Human Trafficking training. • The Health Agency and LAHSA will continue to plan and implement collaborative training strategies for all outreach staff including those not funded under Measure H, which provides a shared training foundation and increased collaboration and coordination. • The Health Agency and LAHSA will continue to explore with stakeholders how to best deploy outreach teams to strategically cover the entire County. • The Health Agency and LAHSA will continue to look at ways to harness data and mapping to better deploy resources, create better strategies, and evaluate the work. • The Health Agency and LAHSA will meet with DMH leadership to finalize outreach flow and intersections with DMH navigators and referral systems to DMH services.

<p>E7: Strengthen the Coordinated Entry System (H)</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> • Contracts were awarded that included Legal Services for all populations. • Funding was approved for representative payee and housing location providers. • LAHSA conducted a bidder's conference for procurement of Housing Location and Representative Payee services. • With the support of national TA, LAHSA continues to work with the community for input as LAHSA works to create a set of policies for the CES. The access and assessment policies have been approved. The CES Policy Council is currently deliberating on prioritization policies. • An on-line training portal has been launched to support enrollments into the Centralized Training Academy and allows agencies to track the training needs of staff. • Homeless services and DV services agencies provided input to complete the DV Coordinators Scope of Work. 	<ul style="list-style-type: none"> • CES Policy Council will review prioritization and matching policies for approval in May. • Vendors were approved through the 2017 Capacity Building Technical Assistance Professional Services Request for Bids. As Organization Capacity Building Technical Assistance Applications are awarded, LAHSA will begin to enter into master contracting agreements with vendors. LAHSA anticipates beginning the master contracting process by the end of the fiscal year.
<p>E8: Enhance the Emergency Shelter System (H)</p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> • In February 2018, LAHSA awarded new funding to increase shelter capacity, including: 302 new Crisis and Bridge Housing beds for Youth and Single Adults; and 115 new beds of Bridge Housing for Women. • LAHSA implemented the Active Contract Management model that for all the program components that LAHSA funds. This model includes analysis of all contracted Crisis and Bridge Housing programs that will be followed by TA. • All awarded providers are receiving TA to evaluate their current pet policies in order to improve sheltering accommodations for clients with pets and service animals. • The Shelter Bed Availability System is operating as a computer application built into LAHSA's MyOrg platform; it displays available shelter beds in the county to ease referral processes. The pilot phase launched in April. • DMH, DHS, and LAHSA have hired dedicated staff to receive and route shelter program referrals, facilitating placement into Health Agency and LAHSA-funded Interim and Bridge Housing programs. • DHS-HFH continued to provide trainings and guidance to the interim housing providers in collaboration with the DHS-ODR. Topics included trauma informed care, medication adherence, working with difficult clients, de-escalation strategies and implementation. In addition, they provided trainings with DPSS on assisting clients with obtaining Medi-Cal benefits. 	<ul style="list-style-type: none"> • Funding decisions will be made to support capital projects to increase the number of shelter beds. • The Shelter Bed Availability System will be fully implemented in May 2018.
<p>E9: Discharge Data Tracking System</p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> • LAHSA continued migration to Clarity HMIS: Remaining historical records (including uploaded documents and photos) were provided to the HMIS vendor and is in the quality review phase prior to being appended into the system for all users. LAHSA is in the final stages of data migration to Clarity HMIS. • E9 lead is in the process of approving agreements with County departments required to allow them and their contracted providers limited access to HMIS and addressing HUD questions 	<ul style="list-style-type: none"> • LAHSA has built flags into the HMIS system to track 5% list of heavy users and additional indicators necessary to better coordinate discharge. • Continue engaging hospitals, jails, LASD, DCFS, etc. to discuss opportunities for

	<p>on levels of access for County departments, such as DCFS and Probation, to enable those departments to gain access to HMIS.</p> <ul style="list-style-type: none"> • A meeting was convened to discuss AB210 and potential avenues for centralized access to data. 	<p>leveraging HMIS data to support discharge planning.</p> <ul style="list-style-type: none"> • Begin incorporating the Justice-SPDAT, specific to the youth justice-involved population, into HMIS.
<p>E10: Regional Coordination of Los Angeles County Housing Authorities</p> <p><u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> • The next meeting between HACoLA and the Public Housing Authorities (PHAs) of the cities of Los Angeles, Burbank, Pasadena, Glendale, Compton, Hawthorne, Santa Monica, and Norwalk is scheduled for April 30, 2018. 	<ul style="list-style-type: none"> • Continuation of quarterly meetings with PHAs to discuss strategies, share Measure H tools and success stories, and identify areas of collaboration to combat homelessness in Los Angeles County. • Continue to encourage PHAs to commit vouchers to Strategy B4 and enter into VASH Interagency Agreements.
<p>E11: County Specialist Support Team</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> • The Super Connect team has started using the 5% list to identify the primary case manager/service provider (whenever possible) to offer assistance in securing housing and services to stabilize these individuals. • Super Connect has conducted 12 trainings for various County departments and community service providers to inform them of the Super Connect mission/referral process. • Super Connect has developed a template for tracking and analyzing the various dispositions of the cases. 	<p>The Super Connect team will continue to work on trouble-shooting and facilitating multi-departmental and agency coordination for the 5% clients to secure housing and services.</p>
<p>E12: Enhanced Data Sharing and Tracking</p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> • The CEO-Research and Evaluation Services (CEO-RES) facilitated further conversations with analysts from the University of Chicago and the University of California, Los Angeles (UCLA) who had previously demonstrated the functionality and results of predictive models they developed. CEO-RES and CEO-HI agreed to move forward with utilizing the models to enhance the 5% prioritization process for heavy users of County services. • CEO-RES is working with Departments to determine which information will be shared in the next 5% list, given new authority under AB 210. 	<ul style="list-style-type: none"> • The University of Chicago and UCLA analysts will present at a Homeless Policy Board Deputies meeting in May 2018. • Generate enhanced 5% files for departments by July 2018.
<p>E13: Coordination of Funding for Supportive Housing</p> <p><u>Target Implementation Date:</u> September 2018</p>	<ul style="list-style-type: none"> • The E13 workgroup continues to meet quarterly to discuss coordination of funding. The last meeting was held on March 13, 2018. • Universal application for CDC/HACoLA, Housing and Community Investment Department (HCID), and HACLA is in the process of being finalized. HCID is taking the lead on the Universal application and is currently working to develop a mechanism for transferring funds from CDC/HACoLA to HCID for development and on-going maintenance. 	<p>HACoLA may need to draft an MOU with HCID for on-going maintenance of Application. Application is expected to be up and running within 4-6 months.</p>

<p>E14: Enhanced Services for Transition Age Youth (H)</p> <p>Implementation Dates: Phase 1: Actual - August 2016 Phase 2: Actual - September 2016 Phase 3: Target - TBD Phase 4: Actual - October 2016</p>	<ul style="list-style-type: none"> ● Phase 1: Work with the Los Angeles Coalition to End Youth Homelessness (LACEYH) <ul style="list-style-type: none"> ○ On an on-going basis, both LAHSA and the CEO-HI continue to engage with LACEYH and make connections to County Departments and services available through mainstream systems. LACEYH was also consulted and provided input on Measure H funding request for FY 2018-19. ○ LACEYH also provided Letter of Support to LAHSA for the HUD Youth Homeless Demonstration Program (YHDP) focused on enhancing services for TAY. ● Phase 2: Support the Enhancement of the Youth CES <ul style="list-style-type: none"> ○ Pilot in development with WDACS to link youth housed in RRH to employment. Implementation was delayed to align and leverage implementation of Strategies C2/C7 by WDACS. ○ LAHSA finalized contract with LA County Office of Education (LACOE) to provide CES Liaisons to coordinate education resources with CES. Implementation began in August 2017, with all SPAs targeted for implementation by June 2018. ○ Youth Collaboration is on-going through LAHSA's lived experience advisory group for youth, which was named the Homeless Youth Forum of LA (HYFLA). ○ Youth Regional Coordinators are enhancing regional connections to CESY. ● Phase 3 - Design a Youth Housing Stability Pilot <ul style="list-style-type: none"> ○ Measure H funding approved in Strategy E14 for CES Education Liaisons. A screening and referral form used by education agencies to connect youth to CESY was drafted by LACOE and LAUSD in December 2017 and will be finalized by June 2018. Upon LACOE Education Liaisons being fully implemented, educational liaisons will help inform how best to implement the Housing Stability Pilot in school districts. ○ Discussion is on-going around the best way to implement this component with one or more County departments and a CBO that is not connected to the homeless services delivery system, but focuses on serving youth. ● Phase 4 - Expand programs providing housing navigation, access/drop-in centers, shelter, aftercare/case management and transitional housing for youth. <ul style="list-style-type: none"> ○ Procurement for youth family reconnection started in October 2017, with proposals reviewed and scored in December 2017, and an expected start date of May 2018. ○ Preliminary conversations for determining an appropriate procurement strategy for youth drop-in center enhancements are in progress, with procurement expected to begin in or around June 2018. 	<ul style="list-style-type: none"> ● Continue to monitor and provide support for system pilots launched in November 2017 with DCFS and Probation to increase coordination with Youth CES and discharge planning for youth exiting dependent care. ● Continue to monitor shelter and housing navigation contracts, which began providing services in December 2017. ● HYFLA will partner with the True Colors Fund to conduct a launch event promoting the first inaugural Youth Empowerment Forum, planned to take place in Fall 2018, which will focus on youth empowerment and best practices in serving youth experiencing homelessness. ● Finalized screening tool and referral form will be implemented in Q10 at education and workforce development partners, among others. ● SPA-level cross-trainings will take place in next quarter with CESY lead agencies, colleges and universities to strengthen connections between CESY and higher education. The trainings will identify strategies for better identifying postsecondary students experiencing homelessness and connecting them to CESY, and for connecting CESY participants to postsecondary education opportunities. ● Ongoing monitoring of Youth Family Reconnection programs starting in May 2018. ● LAHSA will develop an RFP to add new Transitional Housing, including Host Homes, during Year Two of
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		Measure H, pending approval from the Board of Supervisors of the Year Two funding recommendations.
<p>E15: Homeless Voter Registration and Access to Vital Records</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> • During this quarter, the Registrar-Recorder/County Clerk (RR/CC) participated in four Homeless Connect days offering information on how to obtain birth certificates using a fee waiver, voter registration opportunities, and election information. • RR/CC also provided training to the Probation Youth Cam staff and ACLU of Southern California to promote voter pre-registration and registration opportunities and how to register their clients and community members. • During the past six months, the RR/CC has processed approximately 2,400 birth certificates using Affidavit of Homeless Status for Fee Exempt Certified Copy of Birth Certificate waivers. The waiver allows homeless individuals to obtain birth certificates free of charge. • Currently, the RR/CC has approximately 1,600 active homeless voters in the voter database, which represents an increase of roughly 300% from the onset of the Homeless Initiative. 	<ul style="list-style-type: none"> • RR/CC will continue to promote voter education and civic engagement with homeless services agencies including Homeless Connect Days. • RR/CC will continue to outreach to new community partners and explore more opportunities with current partners, with emphasis on the upcoming 2018 elections. • RR/CC will further enhance current program to improve registration of justice-involved populations by partnering with ODR, LASD, Probation, ACLU and other agencies/stakeholders.
<p>E16: Affordable Care Act Opportunities</p> <p><u>Implementation Dates:</u> Actual: July 2017 Health Homes: Targeted for 2019</p>	<ul style="list-style-type: none"> • The County's WPC budget rollover request has been approved by the State. • DHS continued partnerships with health plans, clinics, and hospitals to better serve WPC clients. • DHS implemented Popular Education seminars for Community Health Workers and internal WPC personnel, which focuses on building capacity and community organizing. • DHS formed a Medi-Cal working group to standardize Medi-Cal training for Community Health Workers. 	<ul style="list-style-type: none"> • DHS will begin implementation of new items approved by the State for budget rollover to support various clinical programs and IT integration efforts with other platforms. • Hiring will continue to be a focused activity for WPC.
<p>E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination</p> <p><u>Actual Implementation Date:</u> February 2017</p>	<p>The RHAC met on February 1, 2018 and reviewed the Adult CES dashboard, and discussed Measure H implementation and a common messaging framework.</p>	<p>The RHAC will meet quarterly in 2018 in June, September, and December.</p>
INCREASE AFFORDABLE/HOMELESS HOUSING		
<p>F1: Promote Regional SB 2 Compliance</p>	<p>Completed as of January 31, 2018.</p>	<p>The SB 2 Guide will continue to be a resource for cities that are working toward SB 2 compliance.</p>

<p><u>Actual Implementation Date:</u> November 2016</p>		
<p>F2: Linkage Fee Nexus Study and F5: Incentive Zoning/Value Capture Strategies</p> <p><u>Actual Implementation Date:</u> January 2018</p>	<p>Completed as of January 31, 2018.</p>	<p>DRP continues to work on four housing ordinances initiated by the Board of Supervisors on February 20, 2018:</p> <ul style="list-style-type: none"> o Homeless Housing Ordinance; o Inclusionary Housing Ordinance; o Affordable Housing Preservation Ordinance; and o By-right Housing Ordinance.
<p>F3: Support for Inclusionary Zoning for Affordable Rental Units</p> <p><u>Actual Implementation Date:</u> March 2016</p>	<p>County-supported AB 1505 took effect on January 1, 2018. Following the passage of AB 1505, the Board instructed DRP to develop an Inclusionary Housing Ordinance for the unincorporated areas.</p>	<p>As part of the housing ordinances initiated by the Board of Supervisors on February 20, 2018, DRP has begun preparation to develop an Inclusionary Housing Ordinance.</p>
<p>F4: Development of Second Dwelling Unit Pilot Project</p> <p><u>Actual Implementation Date:</u> August 2017</p>	<ul style="list-style-type: none"> • CDC and its consultant, LA-Más, accomplished the following implementation activities: <ul style="list-style-type: none"> o The Accessory Dwelling Unit (ADU) Pilot Program logo and brochure were drafted in January 2018. o Contract executed in February 2018 with LA-Más Inc. as technical consultant for the development of new ADUs. o CDC held internal meetings with Construction Management Unit in February to go over procedure to determine feasibility and cost estimates on site visits. o Working from an interest list of homeowners developed by DRP, LA-Más outreached to 501 people on the list in February. LA-Más narrowed down the list to confirm which responses were in Unincorporated County. o As of March 30, 2018, CDC received 15 responses out of 43 applicants surveyed for unpermitted ADUs on the CDC interest list, which included referrals from DRP, DPW, the Residential Sound Insulation Program, and the Single-Family Housing Improvement Program. • The Arts Commission's Civic Art program accomplished the following implementation activities: <ul style="list-style-type: none"> o Developed three ADU-related events with community partners for Spring 2018 o Developed an exhibition of select design competition submittals, including didactic texts and graphic identity o The Arts Commission Civic Art program has confirmed the following events: <ul style="list-style-type: none"> ▪ YES to ADU: Awards Event and Exhibition - April 27, 2018 	<ul style="list-style-type: none"> • The Board is expected to hear the ADU ordinance on May 22, 2018. • Create a permanent ADU Pilot Project web page on CDC's website. • Final selection of up to three owners for the construction of a new ADU. • Final selection of up to three owners for the construction of an unpermitted ADU. • The Arts Commission Civic Art program has confirmed the next YES to ADU event: Panel and Exhibition - Innovative Solutions to Building ADUs - May 24, 2018.

	<ul style="list-style-type: none"> ▪ YES to ADU: Talleres Publicos and Exhibition - Reimagine Your Backyards with ADUs - May 5, 2018 	
<p>F6: Use of Public Land for Homeless Housing</p> <p><u>Target Implementation Date:</u> Mid- 2018</p>	<p>CEO Asset Management Branch and Homeless Initiative staff met to discuss potential County property for use for homeless housing and potential safe overnight parking. On March 28, 2018, the Homeless Initiative reported to the Board on safe parking needs and programmatic issues.</p>	<ul style="list-style-type: none"> • County property for housing: CEO to obtain approval of Board offices for use of county property for homeless housing. • County property for potential use as safe overnight parking, if directed by the Board of Supervisors: <ul style="list-style-type: none"> ○ Develop operating policies and procedures for safe parking program; ○ Identify potential sites and assess zoning and land use restrictions; ○ Board approve use of selected sites for pilot and safe parking program policies and procedures; and ○ Pilot evaluated and operating policies and procedure modified, if needed.
<p>F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)</p> <p><u>Actual Implementation Date:</u> January 2018</p>	<p>The following five projects from Notice of Funding Applications (NOFA) 23-A are scheduled to receive Measure H funds:</p> <ol style="list-style-type: none"> 1. PATH Villas at South Gate 2. Kensington Campus (awarded 4% tax credits and expected to close construction financing by June 2018) 3. The Spark at Midtown 4. Florence Apartments 5. Sun Commons 	<ul style="list-style-type: none"> • PATH Villas at South Gate applied for 9% tax credits in February 2018 and will learn the outcome in June 2018. • The Spark at Midtown and Florence Apartments applied for Affordable Housing and Sustainable Communities funding and will learn the outcome in May 2018. • Sun Commons is expected to apply for 9% tax credits in June 2018.
<p>F7: One-time Housing Innovation Fund (H)</p> <p><u>Target Implementation Dates:</u> RFP release: June 2018 Selection of winning proposals: November 2018</p>	<ul style="list-style-type: none"> • The Board approved the outline of the solicitation process and delegated authority to the CEO to execute contracts with selected bidders on February 13, 2018. • The Housing Innovation Fund Competition application and trait scoring rubric have been drafted and are under review by CDC and County Counsel. • CEO is currently working with the consultant to finalize the application, draft content for the website, and recruit the evaluation panel. 	<ul style="list-style-type: none"> • Finalize application • Complete website content • Finalize legal provisions and contract terms • Recruit and select judges for the evaluation panel • Release RFP

Acronyms

ACA	Affordable Care Act	HUD	U.S. Department of Housing and Urban Development
ADU	Accessory Dwelling Unit	IAR	Interim Assistance Reimbursement
AJCC	America's Job Center of California	ICMS	Intensive Case Management Services
ASO	Alternative Staffing Organization	IPV	Intimate Partner Violence
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
CBO	Community Based Organization	LACEYH	Los Angeles Coalition to End Youth Homelessness
CDC	Community Development Corporation	LACOE	Los Angeles County Office of Education
CES	Coordinated Entry System	LAHSA	Los Angeles Homeless Service Authority
CEO	Chief Executive Office	LAC LA-RISE	LA County LA:RISE
CENS	Client Engagement and Navigation Services	LASD	Los Angeles Sheriff Department
CoC	Continuum of Care	MDT	Multidisciplinary Team
COG	Council of Governments	NOFA	Notice of Funding Availability
DCFS	Department of Children and Family Services	ODR	Office of Diversion and Re-entry
DHR	Department of Human Resources	PD	Public Defender
DHS	Department of Health Services	PH	Permanent Housing
DMC-ODS	Drug Medi-Cal Organized Delivery System	PHA	Public Housing Authority
DMH	Department of Mental Health	PSH	Permanent Supportive Housing
DMVA	Department of Military and Veteran's Affairs	RBH	Recovery Bridge Housing
DPH	Department of Public Health	RCB-ICMS	Reentry Community-Based Intensive Case Management
DPSS	Department of Public Social Services	REDF	Roberts Enterprise Development Fund
DPW	Department of Public Works	RES	Research and Evaluation Services
DRP	Department of Regional Planning	RHAC	Regional Homelessness Advisory Council
DV	Domestic Violence	RRH	Rapid Re-Housing
ERT	Emergency Response Team	RR/CC	Registrar Recorder/County Clerk
E-TSE	Enhanced Transitional Subsidized Employment	SAPC	Substance Abuse Prevention and Control
FSC	Family Solutions Center	SEA	Social Enterprise Agency
FSP	Full Service Partnership	SPA	Service Planning Area
GR	General Relief	SSA	Social Security Administration
HACLA	Housing Authority of City of Los Angeles	SSI	Supplemental Security Income
HACoLA	Housing Authority of County of Los Angeles	START-ODS	System Transformation to Advance Recovery and Treatment through an Organized Delivery System
HASC	Hospital Association of Southern California	TAY	Transition Age Youth
HCID-LA	Los Angeles Housing and Community Investment Department	TSE	Transitional Subsidized Employment
HCV	Housing Choice Voucher	VA	Veterans Administration
HIP	Housing Incentive Program	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HJC	Housing and Jobs Collaborative	WDACS	Workforce Development Aging and Community Services
HMIS	Homeless Management Information System	WIOA	Workforce Innovation and Opportunity Act

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
A1: Homeless Prevention Program for Families	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (143/197)	73% (219/300)
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	Number of B1 participants who secured housing with B1 subsidy	483	802
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	36%	33%
	Number of B1 participants approved for SSI	23	42
B3: Partner with Cities to Expand Rapid Re-Housing	Number of participants newly enrolled in B3	6,793	9,282
	Number of participants currently enrolled in B3	13,992	16,135
	Number of B3 participants that moved into housing during the reporting period	1,223	1,750
	Number of B3 participants that exited the rapid re-housing (RRH) program to a permanent housing destination	1,329 (out of 3,159 exits from RRH in the reporting period) = 42%	2,012 (out of 4,507 exits from RRH in the reporting period) = 45%
	Number of B3 participants who obtained employment	423	579
	Number of B3 participants who obtained benefits	258	330
B4: Facilitate Utilization of Federal Housing Subsidies	Number of landlord/community engagement events held	13	24
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	193	323
	Number of incentives provided to landlords	170	589
	Amount of incentives provided to landlords	\$233,998	\$880,686

*Some of the outcomes previously reported in QR8 have changed due to data lag and other revisions.

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
B4: Facilitate Utilization of Federal Housing Subsidies	Number of units leased with HIP incentives (by bedroom size)	Total: 157 Bedroom sizes: 0= 20; 1= 60; 2= 53; 3= 19; 4= 4 and 5= 1	Total: 403 Bedroom sizes: SRO= 2; 0= 51; 1= 186; 2= 120; 3= 30; 4= 8; 5= 6
	Number of security deposits paid	138	198
	Amount of security deposits paid	\$222,030	\$442,224
	Number of utility deposits/connection fees paid	8	12
	Amount of utility deposits/connection fees paid	\$1,101	\$2,068
	Number of rental application and credit check fees paid	19	32
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	46 (Data for 1/1/17 - 12/15/17)	55 (Data for 1/1/17- 3/31/17)
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7-funded interim/bridge housing.	811	1437
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged <i>(Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)</i>	Hospitals – 155 Jail/Prison/Juvenile Detention Center – 378 Other – 281	Hospitals - 243 Jail/Prison/Juvenile Detention Center - 758 Other - 441

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of B7 participants who exit to a permanent housing destination	81	197
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are engaged in subsidized employment	146	210
	Number of C1 participants who are placed in unsubsidized employment	2	26
C2/C7: Increase Employment for Homeless Adults by Supporting Social Enterprise	Number of C2/C7 participants enrolled in Transitional Employment (Newly Placed)	142	332
	Number of C2/C7 participants placed in unsubsidized employment (Newly Placed)	27	35
	Number of DPSS GR Participants served by C2/C7 (Newly Enrolled)	57	95
C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who were hired into county positions	16	21
C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C4 program	4,062	5,264
	Number of individuals currently enrolled in C4 program	4,767	5,889
	Number of C4 participants approved for SSI benefits	23	54
	Number of C4 participants who are linked to and have access to mental health services	998	1,035
	Number of C4 participants who are linked to and have access to health services	1,156	1,184

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C5 program	188	297
	Number of individuals currently enrolled in C5 program	215	312
	Number of C5 participants approved for Veterans benefits	1	8
	Number of C5 participants approved for SSI benefits	1	2
	Number of C5 participants who are linked to and have access to mental health services	51	59
	Number of C5 participants who are linked to and have access to health services	53	61
C6: Targeted SSI Advocacy for Inmates	Number of individuals newly enrolled in C6 program	11	142
	Number of individuals currently enrolled in C6 program	13	151
	Number of C6 participants approved for SSI benefits	1	4
	Number of C6 participants who are linked to and have access to mental health services	3	16
	Number of C6 participants who are linked to and have access to health services	3	16
D2: Expansion of Jail in Reach	Number of inmates who received D2 jail in-reach services	2,556	2,987
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,196	2,263
	Number of D2 participant inmates placed in bridge housing upon release	139 (from 9/14/17- 12/31/17)	472 (from 9/14/17- 3/31/17)

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
D2: Expansion of Jail in Reach	Number of D2 participant inmates transported to housing upon release (from 9/14/17-12/31/17)	81	432
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	33	12
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 months of release	22	68
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	202	205
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	143	148
	Number of D2 participant inmates referred to CTU for driver's license or birth certificate	27	41
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants linked to Intensive Case Management Services	1,280	2195
	Number of D7 participants receiving federal rental subsidies	637	1108
	Number of D7 participants receiving local rental subsidies	354	808
	Number of D7 participants placed in housing	248	476

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	Percentage of homeless individuals with a positive Substance Use Disorder (SUD) assessment who were referred to and initiated treatment at the designated level of care	23% (5,301/ 23,068)	Data pending due to system migration.
E4: First Responders Training	Number of LASD deputies and sergeants trained (from 10/2016-12/2017)	947	1,152
	Number of non-law enforcement first responders trained	(from 6/2017-12/2017) 251 (LACFD, Greater Los Angeles County Vector Control District, Los Angeles County Department of Parks and Recreation and Department of Animal Care and Control)	(from 6/2017-3/2018) 254 (LACFD, Greater Los Angeles County Vector Control District, Los Angeles County Department of Parks and Recreation and Department of Animal Care and Control, Supervisorial District 3, United Way, and Department of Mental Health)
E6: Countywide Outreach System (See note on next page)	Number of individuals initiated contact	7,516	13,818
	Number of individuals engaged	4,038	7,204

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
E6: Countywide Outreach System (Data is for Coordinated Entry System (CES) Outreach Teams, Department of Health Services Multidisciplinary Teams (DHS MDTs), and LAHSA Homeless Engagement Teams (HET). Data for the QR8 reporting period was de-duplicated within each category, but there may have been duplication across categories. Data for the QR9 reporting period is fully de-duplicated.)	Number of individuals who received services or successfully attained referrals	2,738	4,663
	Number of individuals who were placed in crisis or bridge housing	441	632
	Number of individuals who were linked to a permanent housing resource	359	267
	Number of individuals who were placed in permanent housing	98	136
E7: Strengthen the Coordinated Entry System (CES) (All data for this strategy is for the CES as a whole.)	Number of households screened through CES	13,976	21,277
	Average length of time in days from assessment to permanent supportive housing match	165	184
	Average length of time in days from housing match to actual housing move-in	17	N/A
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	86	72
	Average acuity score of persons or households who have obtained permanent housing	7.12	7.15
	Number of persons/households who have increased their income	2300	5151

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
E8: Enhance the Emergency Shelter System (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants who entered crisis, bridge, or interim housing during the reporting period	7,297	10,330
	Number of participants who exited crisis, bridge, or interim housing to permanent housing during the reporting period	1,064	1,703
E10: Regional Coordination of LA County Housing Authorities	Average number of PHAs that participate in quarterly meetings	7	7

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018**

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
B3: Partner with Cities to Expand Rapid Re-Housing	Number of individuals newly enrolled	9,282	297	1,782	801	1,273	458	2,846	1,113	766	1
	Number of individuals currently enrolled	16,135	527	3,408	1,155	2,603	1,173	4,130	1,850	1,397	1
	Number of B3 participants that moved in to housing	1,750	134	250	182	418	97	251	158	260	
	Number of B3 participants that exited to a permanent housing destination	2,012	155	377	239	310	39	374	183	335	
	Number of B3 participants that exited the program to any destination	4,507	279	1,266	503	709	88	679	443	540	
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7 funded interim/bridge housing	1437	33	71	60	371	45	552	281	24	
	Number of B7 participants who exit to a permanent housing destination	197	5	9	13	45	8	61	52	4	
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants linked to Intensive Case Management Services	2,195	158	354	144	900	327	156	3	153	

*Sum of SPA data may not add up to total due to multiple enrollments.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018**

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants receiving federal rental subsidies	1108	38	210	7	524	191	93	2	43	
	Number of D7 participants receiving local rental subsidies	808	107	135	131	292	73	29	1	40	
	Number of D7 participants placed in housing	476	39	98	53	177	58	9	2	40	
E6: Countywide Outreach System	Number of unduplicated individuals initiated contact (CES Outreach Teams)	2,447	0	35	57	722	27	216	842	550	7
	Number of unduplicated individuals initiated contact (LAHSA HET)	5,208	N/A	277	N/A	626	281	601	N/A	N/A	3,473
	Number of unduplicated individuals initiated contact (DHS MDTs)	5,483	163	623	244	1,250	490	1,064	530	1,136	
	Number of unduplicated individuals engaged (CES Outreach Teams)	1,742	0	22	38	502	21	41	614	505	7
	Number of unduplicated individuals engaged (LAHSA HET)	965	N/A	210	N/A	31	39	112	N/A	N/A	578

*Sum of SPA data may not add up to total due to multiple enrollments.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018**

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals engaged (DHS MDTs)	3,115	119	407	98	987	475	577	148	321	
	Number of unduplicated individuals who received services or successfully attained referrals (CES Outreach Teams)	879	0	0	31	172	1	40	414	222	1
	Number of unduplicated individuals who received services or successfully attained referrals (LAHSA HET)	888	N/A	165	N/A	26	42	106	N/A	N/A	553
	Number of unduplicated individuals who received services or successfully attained referrals (DHS MDTs)	3,675	130	478	192	806	329	839	414	498	
	Number of unduplicated individuals who are placed in crisis or bridge housing (CES Outreach Teams)	110	0	0	9	6	3	1	53	38	

*Sum of SPA data may not add up to total due to multiple enrollments.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018**

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals who are placed in crisis or bridge housing (LAHSA HET)	181	N/A	21	N/A	2	14	38	N/A	N/A	106
	Number of unduplicated individuals who are placed in crisis or bridge housing (DHS MDTs)	197	8	111	12	30	3	13	4	17	
	Number of unduplicated individuals who are linked to a permanent housing resource (CES Outreach Teams)	138	0	0	10	5	0	1	26	96	
	Number of unduplicated individuals who are linked to a permanent housing resource (LAHSA HET)	54	N/A	15	N/A	0	4	4	N/A	N/A	31
	Number of unduplicated individuals who are linked to a permanent housing resource (DHS MDTs)	101	8	34	14	20	2	3	4	16	

*Sum of SPA data may not add up to total due to multiple enrollments.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018**

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals who are placed in permanent housing (CES Outreach Teams)	51	0	2	1	14	5	6	14	9	
	Number of unduplicated individuals who are placed in permanent housing (LAHSA HET)	35	N/A	8	N/A	0	2	5	N/A	N/A	20
	Number of unduplicated individuals who are placed in permanent housing (DHS MDTs)	51	1	21	7	2	5	3	0	12	
E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/bridge housing programs in the reporting period	10,330	643	1,039	432	4,102	433	2,061	646	682	309
	Number of individuals who have been served by E8 funded interim/crisis/bridge housing beds	12,597	685	1,546	542	5,257	551	2,517	794	806	318

*Sum of SPA data may not add up to total due to multiple enrollments.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018**

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E8: Enhance the Emergency Shelter System	Number of E8 participants that exited to permanent housing for all exits during the reporting period	1,703	68	238	160	553	127	186	135	228	8

*Sum of SPA data may not add up to total due to multiple enrollments.

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies for July 2017 to March 2018

Demographic Category		B3: Rapid Re-Housing		B7: Interim Housing for Those Exiting Institutions		D7: Permanent Supportive Housing		E8: Emergency Shelter	
		Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
Total individuals		9,282	16,686	1,408	1,437	2,195	2,195	10,330	10,878
Age	Under 18 (unaccompanied)	-	-	1	1	-	-	27	27
	Under 18 (in a family)	4,028	6,795	-	-	2	2	2,169	2,169
	18-24	1,016	1,821	116	117	80	80	974	983
	25-54	3,597	6,723	919	938	1,125	1,125	5,170	5,456
	55-61	385	808	244	247	556	556	1,186	1,340
	62 & older	239	510	126	132	429	429	794	893
	Unknown	17	29	2	2	3	3	10	10
Ethnicity	Hispanic/Latino	3,337	6,066	477	488	611	611	2,968	3,120
	Not Hispanic/Latino	5,524	9,946	876	894	1,530	1,530	7,109	7,493
	Unknown	421	674	55	55	54	54	253	265
Race	White	3,365	6,060	524	540	957	957	3,537	3,760
	Black/African- American	4,653	8,106	531	537	944	944	5,528	5,774
	Asian	73	147	29	30	35	35	114	125
	American Indian/Alaskan Native	92	169	34	35	41	41	165	171
	Native Hawaiian/Other Pacific Islander	53	102	14	14	15	15	98	101
	Multi-Racial/Other	222	589	75	75	118	118	330	367
	Unknown	824	1,513	201	206	85	85	558	580
Gender	Female	5,317	9,249	328	337	780	780	4,419	4,619
	Male	3,909	7,203	1,057	1,077	1,393	1,393	5,800	6,142
	Transgender Male to Female	10	23	17	17	18	18	60	66
	Transgender Female to Male	5	15	5	5	2	2	7	7
	Other	4	4	1	1	1	1	7	7
	Unknown	37	192	-	-	1	1	37	37
Individuals at risk of Homelessness		-	-	-	-	-	-	-	-
Homeless Individuals		9,282	16,686	1,408	1,437	2,195	2,195	10,330	10,878
Chronically Homeless Individuals		1,002	2,248	992	997	1,831	1,831	1,840	2,301
Veterans		43	107	64	75	140	140	431	452
Individuals in Families with Minor Child(ren)		6,687	11,374	-	-	4	4	3,757	3,757
Families with Minor Child(ren)		1,981	3,341	-	-	2	2	1,096	1,096

		E6: Countywide Outreach System	
Demographic Category		Number Newly Enrolled	Number Served
Total individuals		13,818	20,305
Age	Under 18 (unaccompanied)	49	106
	Under 18 (in a family)	41	102
	18-24	712	1,031
	25-54	7,468	11,595
	55-61	2,022	3,021
	62 & older	1,315	1,940
	Unknown	2,211	2,510
Ethnicity	Hispanic/Latino	3,919	6,033
	Not Hispanic/Latino	8,417	12,093
	Unknown	1,482	2,179
Race	White	6,313	8,975
	Black/African- American	4,588	6,325
	Asian	139	205
	American Indian/Alaskan Native	240	318
	Native Hawaiian/Other Pacific Islander	105	165
	Multi-Racial/Other	203	301
	Unknown	2,230	4,016
Gender	Female	4,917	7,036
	Male	8,351	12,175
	Transgender Male to Female	88	119
	Transgender Female to Male	18	21
	Other	13	14
	Unknown	431	940
Individuals at risk of Homelessness		-	-
Homeless Individuals		13,818	20,305
Chronically Homeless Individuals		1,724	2,334
Veterans		425	641
Individuals in Families with Minor Child(ren)		71	175
Families with Minor Child(ren)		20	49

Notes:

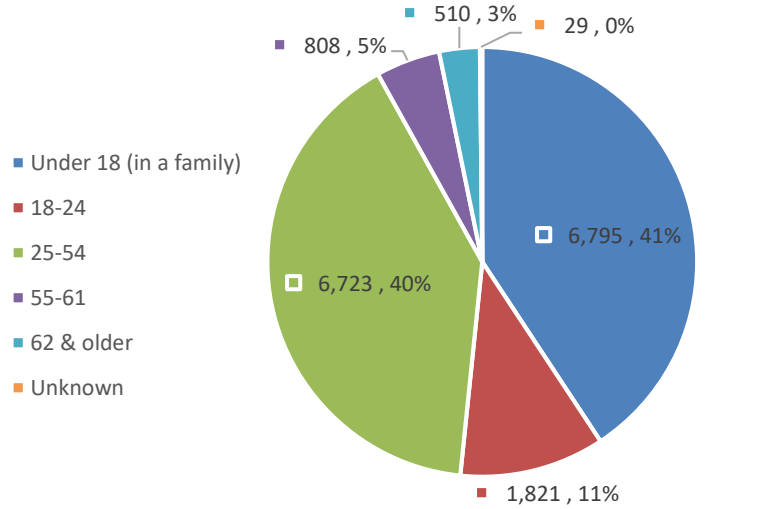
- "Newly enrolled" refers to all participants enrolled during the reporting period (July 2017-March 2018)

- "Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period. If the strategy was implemented at the beginning of the reporting period (in July 2017), number served and enrolled are equal.

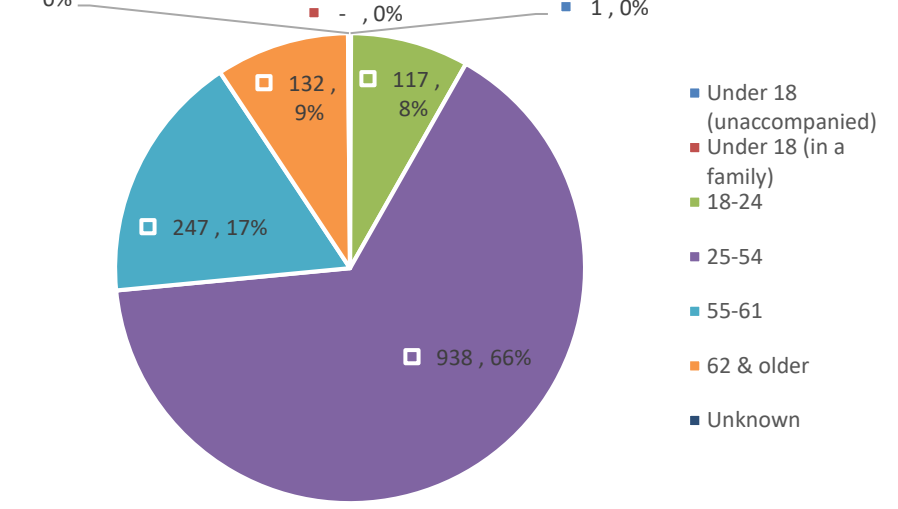
- Strategy E6: Outreach includes three types of outreach teams - Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is deduplicated.

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies July 2017 to March 2018

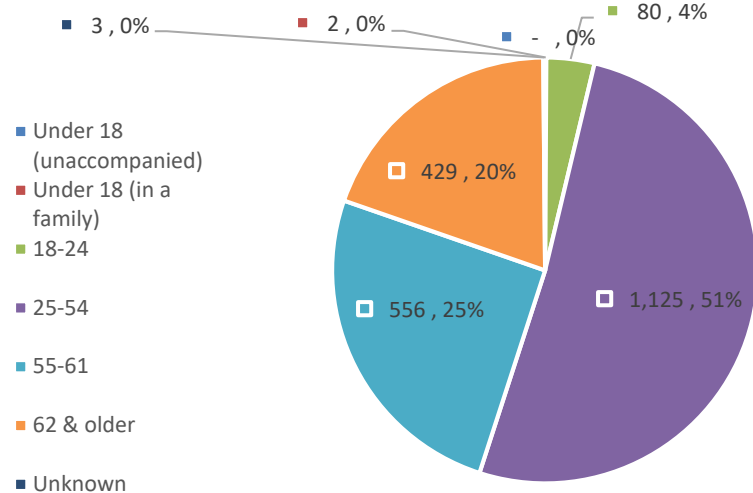
B3: Rapid Re-Housing - Number Served by Age Category



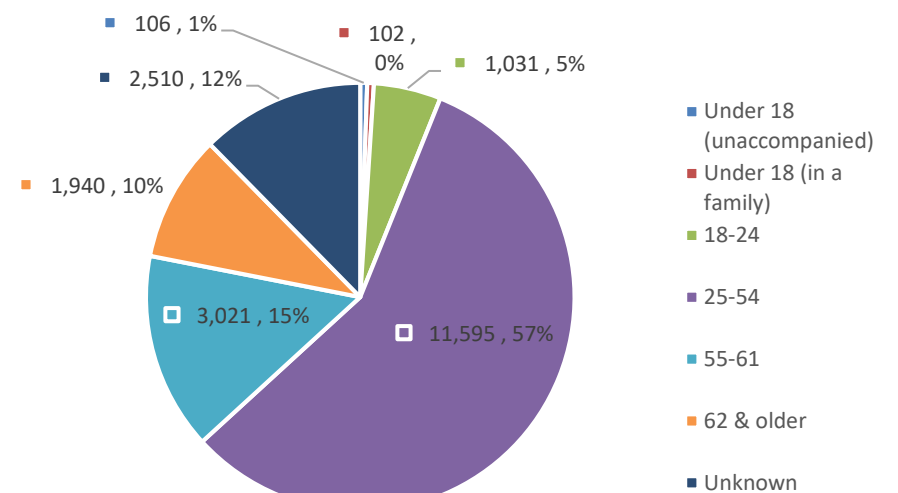
B7: Interim Housing for Those Exiting Institutions - Number Served by Age Category



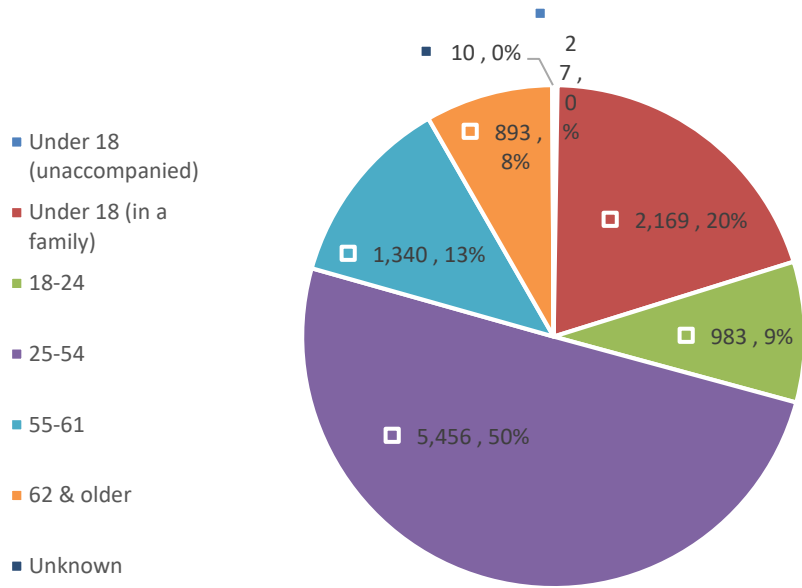
D7: Permanent Supportive Housing - Number Served by Age Category



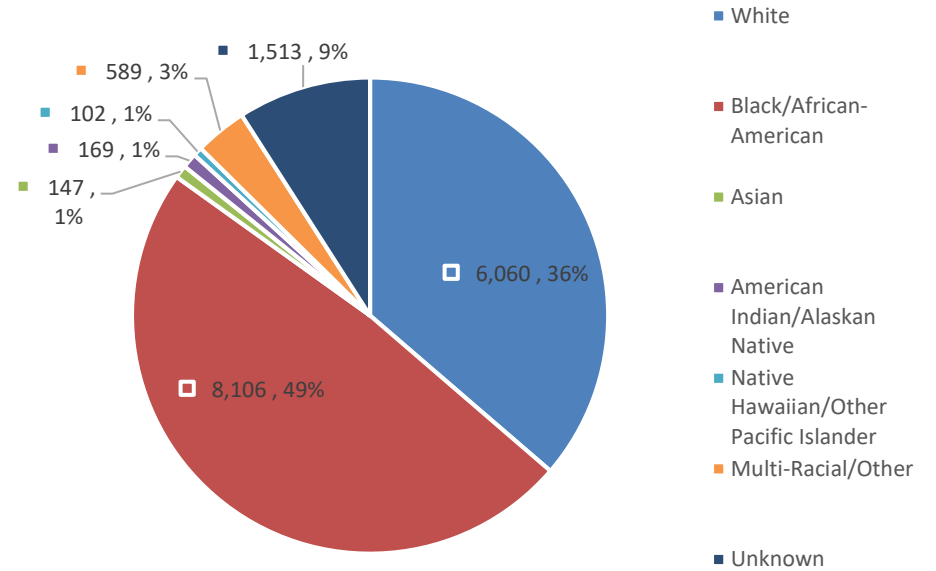
E6: Countywide Outreach System - Number Served by Age Category



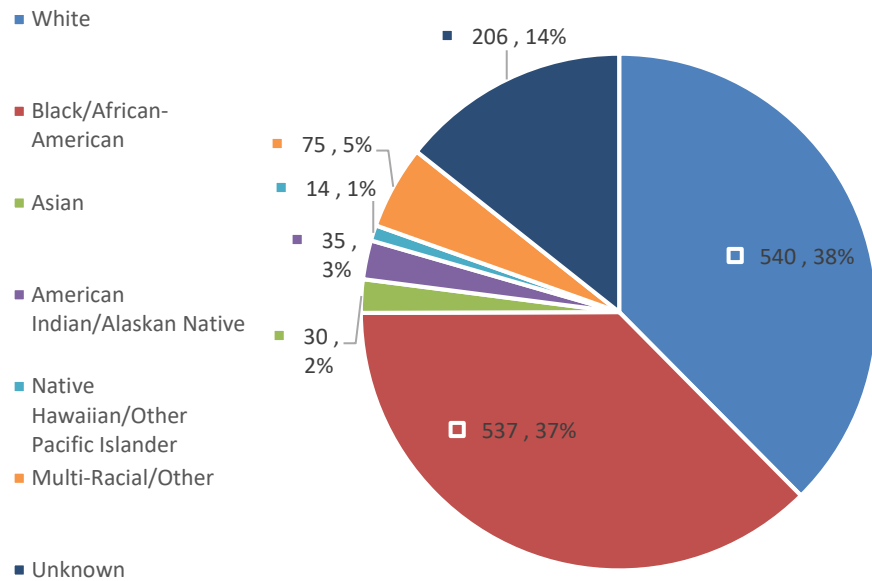
**E8: Emergency Shelter System -
Number Served by Age Category**



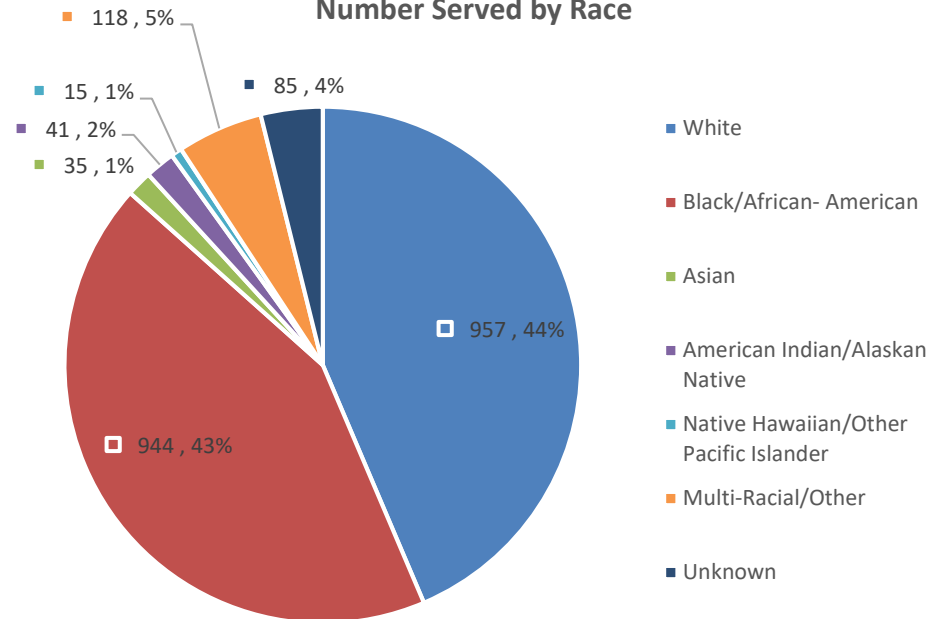
**B3: Rapid Re-Housing -
Number Served by Race**



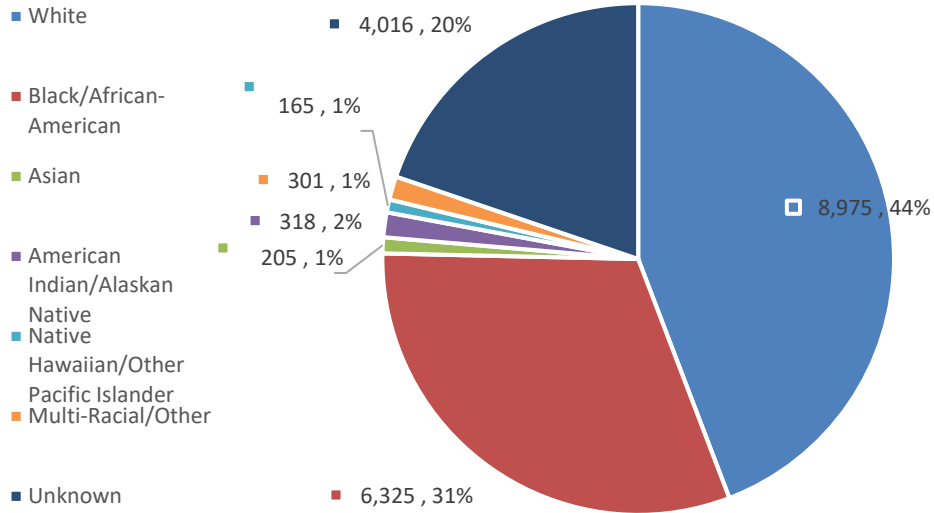
**B7: Interim Housing for Those Exiting Institutions -
Number Served by Race**



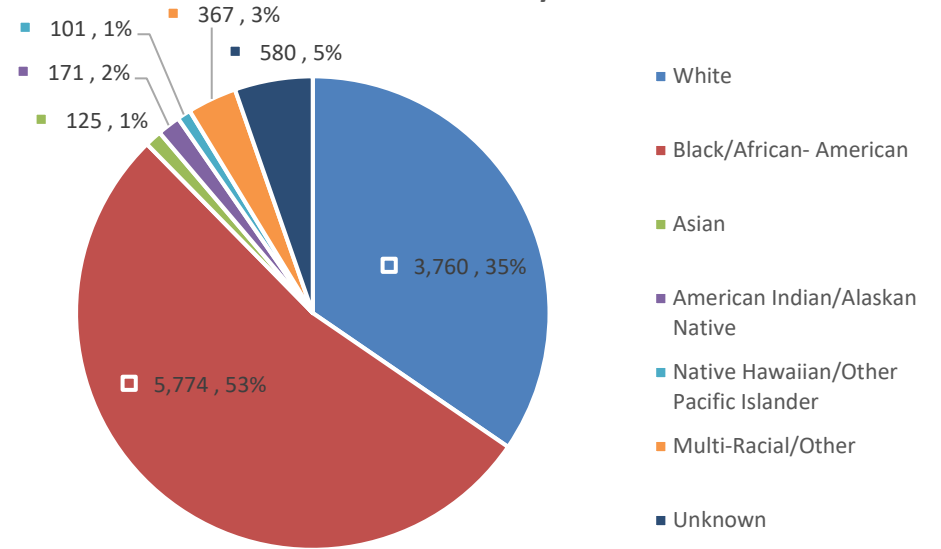
**D7: Permanent Supportive Housing -
Number Served by Race**



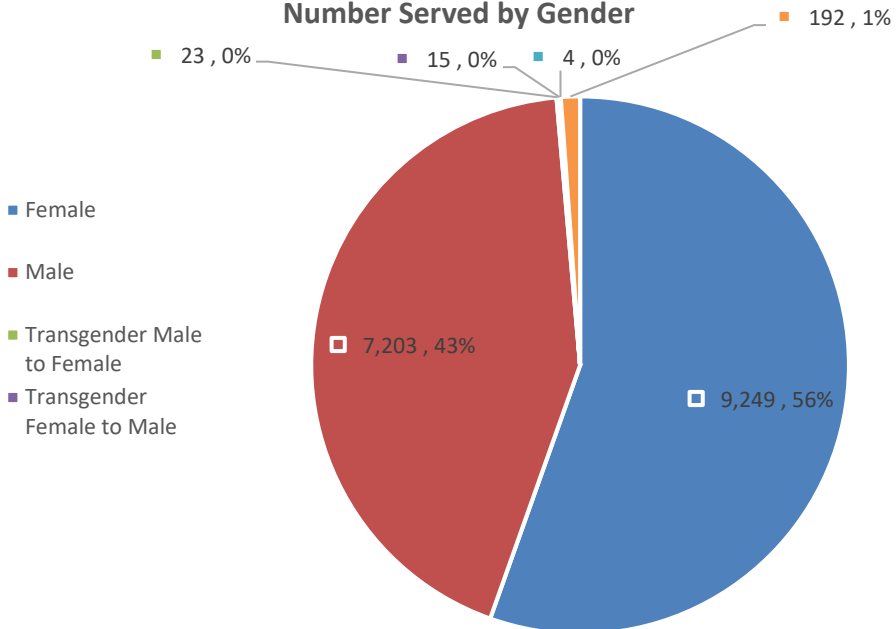
**E6: Countywide Outreach System -
Number Served by Race**



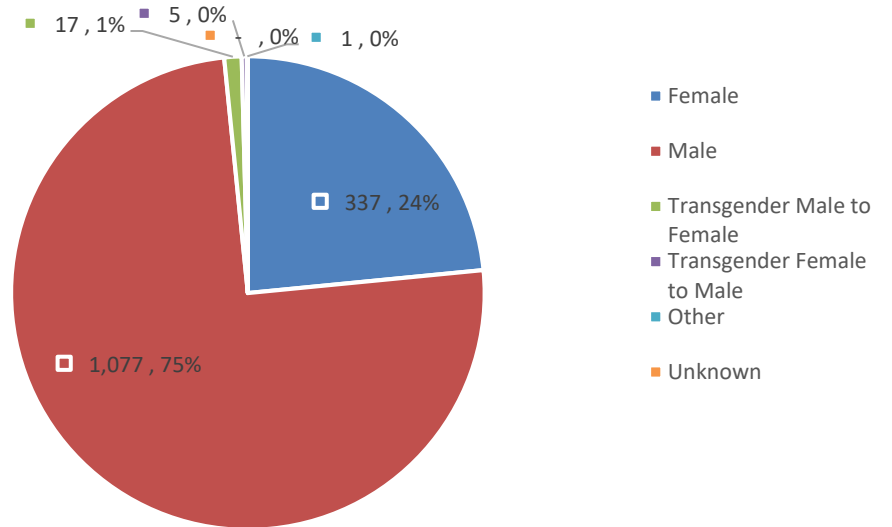
**E8: Emergency Shelter -
Number Served by Race**



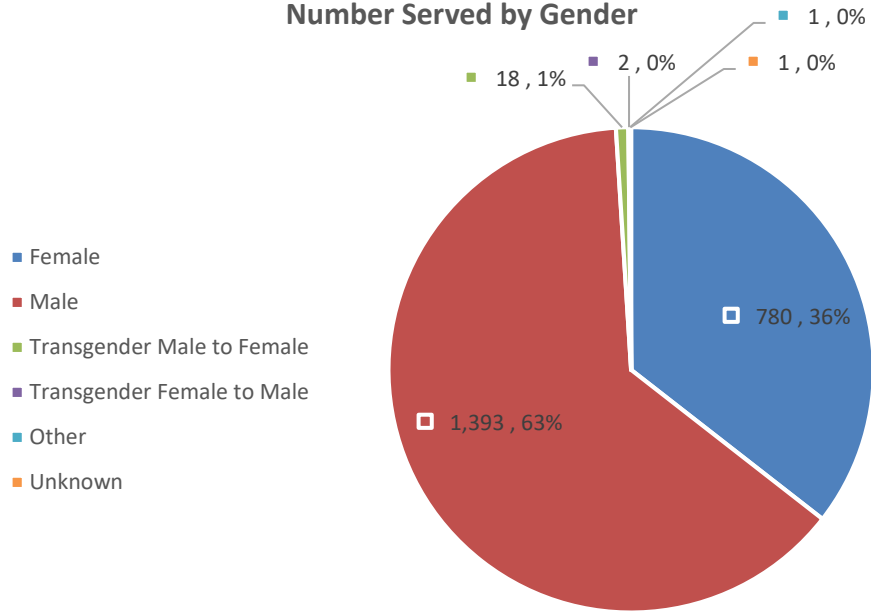
**B3: Rapid Re-Housing -
Number Served by Gender**



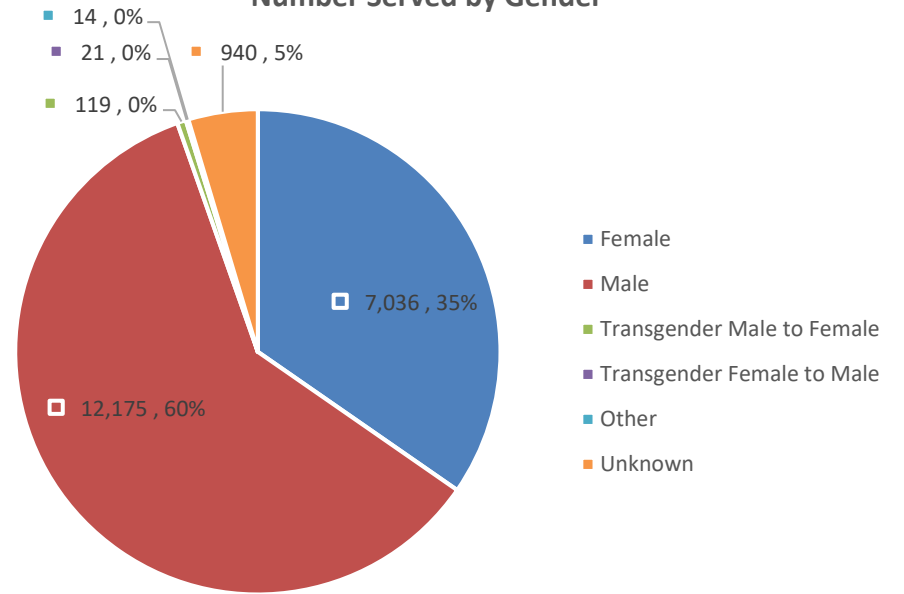
**B7: Interim Housing for Those Exiting Institutions -
Number Served by Gender**



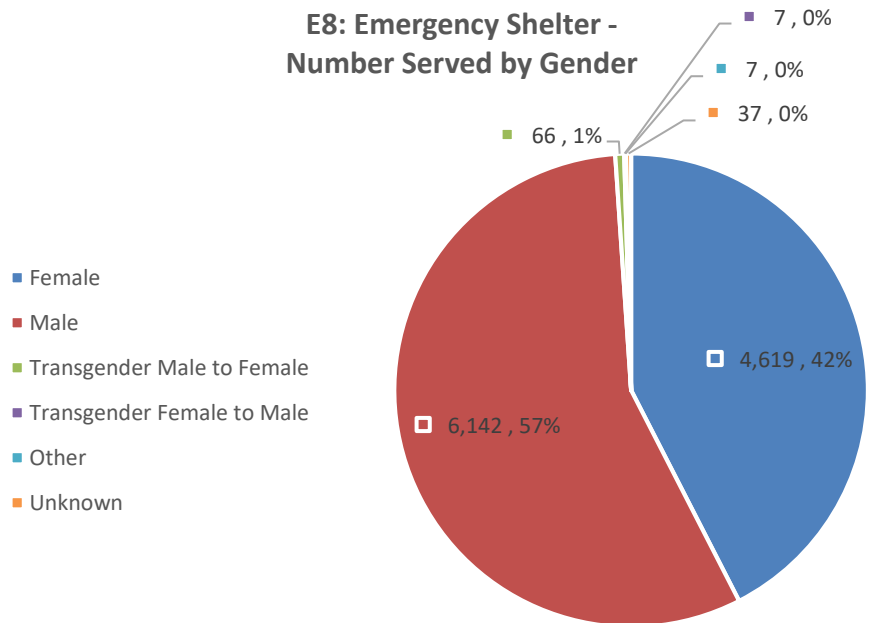
**D7: Permanent Supportive Housing -
Number Served by Gender**



**E6: Countywide Outreach System -
Number Served by Gender**



**E8: Emergency Shelter -
Number Served by Gender**



**Strategies B3, B7, D7, E6, and E8:
Number Served by Ethnicity**

